



The

SKOOKUM

Skoop

OCT. 2011

Volume 6, Issue 10

High Praise for Naval Hospital Housekeeping Staff!



Naval Hospital Bremerton recognizes Housekeeping staff as vital Team Members

By Douglas H Stutz, NHB PAO

Naval Hospital Bremerton highlighted the week-long recognition of their housekeeping staff by honoring them at their Housekeeping Week luncheon on September 14, 2010.

“From all of us at Naval Hospital Bremerton, we thank our Housekeeping staff. You help make our jobs easier. When a patient comes in and sees how beautiful our facility is, it immediately helps to ease their mind,” said Capt. Mark Turner, NHB Executive Officer, who cited the entire Housekeeping staff for high marks in continually implementing infection control measures and daily cleanliness as hallmarks of their daily workload.

There are approximately 30 housekeeping staff members who work three shifts, around the clock for the entire week, throughout the year. Their dedication has repeatedly been expressed in random survey submissions that the NHB executive suite has received.

“When we have inspection teams come in from all over, such as the Joint Commission, they all comment on how clean and how well-kept our facility

is despite being over 30 years old. You do such a fantastic job that is very important, and those who know what that means to a hospital really notice and are impressed,” said Cmdr. Kim Zuzelski, NHB Director of Administration.

“Our entire housekeeping staff is fabulous. They are simply the best,” said Karen Clements, NHB’s certified executive housekeeper manager. “It is very satisfying to work with such a dedicated and caring group. Having such a motivated staff makes my job easier, and working with the hospital staff and Skookum is the best of both worlds.”

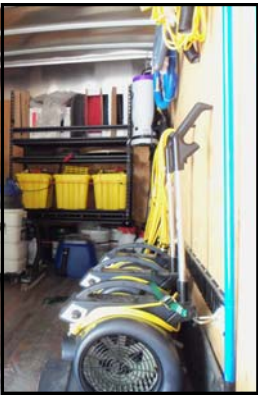
“This is part of my life. I enjoy my job and all the people I work with and for. It’s fun to work together on such a good team and get our work done,” said Violeta Candare, Housekeeping swing shift supervisor and 20 year employee.

“We can’t do our job in Facilities Management without our Housekeeping staff and we really don’t say ‘thank you’ enough for all that you do,” said Mitch Hailey, Facility Management operations manager.

Haley noted that the most consistent aspect of the Housekeeping staff at NHB is the quickness and quality of service regarding sanitizing and cleanliness. “According to our infection control preventionist, we are keeping up to the high standards in place for infection control. They are always there and it’s always top-notch,” he said.

The stated accolades, recognition and kudos were a special part of a normal day’s work for the housekeeping staff at NHB, but the sentiments themselves extends far beyond the one day. They encompass all the hours in the day, seven days a week, and 365 days a year from a grateful medical treatment facility to such an integral part of their team.

Innovations at JBLM Janitorial



JBLM Janitorial added an innovation to its equipment arsenal the Adfinity Rev. The Adfinity Rev is a floor machine that not only performs floor stripping but you can effectively strip mutable layers of wax without chemicals. By saving time and labor cost it does away with corrosive and hazardous floor strippers and extra equipment. This easy to operate machine is self propelled and requires little or no mopping to pick up the stripped wax, the Rev does it all. The Crew here at JBLM; Claude Thompson , Pata Meke, Steven Deitz and Larry Haller are trained on the operation of the machine and there has been some dispute on who gets to operate it. The pictures show the crew with the new box truck and the Adfinity floor machine. The JBLM Supervisor, Brian Haigh extends an invitation to other Skookum Floor Crews to come and see this machine in action.



Tom Whipple, Project Manager

PSNS Crew

Division 40 would like to congratulate Sean Pace in his promotion as Electrical Supervisor. Sean is working through process improvements and has already built good customer relations. Sean's experience began when he was in the navy servicing on board the USS Carl Vinson CVN-70 as an electrician. Sean is multi talented and has helped in much of the planning for our IDIQ projects. Sean's hobbies are hunting, fishing, hiking, rebuilding outboard motors and spending time with his three daughters.

Division 40 wants to give a big congratulations to Lynne Rossi on completing her OSHA – 30 hour general industry outreach training.



Sean Pace Electrical Supervisor

Bangor/Keyport

I would like to thank the Bangor and Keyport Team for their hard work and support since Steve Spurling's retirement in July. Change is always difficult and challenging but with all of us working together we will overcome! Keep up the good work!

Irene C. Bush
Bangor/Keyport

Inside this Issue

Page 2	Bangor/Keyport
Page 2	JBLM/Janitorial-PSNS
Page 3	Excellence Awards
Page 4	Quality-Ft Hood
Page 4	Port Townsend
Page 5	Ft. Meade-HR
Page 5	JBLM/CIF
Page 6	Naval Hospital-HR
Page 7	Award Nomination Pg.

October Birthdays

10-1	James Catlett	10-11	Richard Heim	10-22	Alex Allen
10-1	Hye Jackson	10-11	Jeffrey Jennison	10-22	Justin Tweedy
10-2	Eva Wilson	10-12	Brian Woodall	10-23	William O`Connell
10-3	Dena Creekmore	10-13	Edwin Azurin	10-24	Federico Aragon
10-3	Michael King	10-13	Sandra Crittendon	10-24	Jerry Good
10-3	Jocelyn Talucad	10-13	Sun Smith	10-25	Ronald Cabanlong
10-5	Amy Brundage	10-14	Alphonso Nicholson Jr.	10-25	Jason Slahor
10-5	Michael Concepcion	10-16	John Gorton	10-26	Remy Deleon
10-5	Richard Plunkett	10-16	Hudson Graf	10-26	William Pearson
10-6	Gregory Jackson	10-17	Linda Biedermann	10-27	Jose Jimenez
10-6	Hwa Sun Quick	10-17	Jared Tweedy	10-28	Rachel Bellesen
10-6	Zachary Solaita	10-18	Raquel Kaal	10-29	Jared Pinkerton
10-7	Randy Clayton	10-18	Peleiupu Leiataua	10-30	Marie Campanoli
10-8	Yvonne Hoffman	10-19	IvyRose Espinal	10-31	Marie Hitchner
10-9	Joseph Hyson	10-19	Karen Gage	10-31	Kevin Williams
10-9	Thomas Whipple	10-19	Steven L Miller		
10-10	Matthew Garnett	10-21	Robert Kelley		

The SKOOKUM Skoop
Marie Campanoli, Editor
360-475-0756
mariec@skookum.org
www.skookum.org

President's Weekly Excellence Awards

Each Recipient Receives \$100, a Certificate and an Excellence Pin

Paul Rountree

Bangor/Keyport Janitorial - Nominated by: **James Gilmore, 830 WCG**

Paul had to go thru a lot of changes this last qtr/ month in building 7450 when the elevator was down. All that this does for us is make it so we have to take the stairs, but for Paul this changes his route from just taking out the trash to bringing a fresh set of linen for the bunk room's, the extra time that it takes to run up down the stairs 10 plus times a day and every day. Through this hard ship he still gets his work completed and in the very professional way. This makes an employee that the company can respect and trust that he will do his best.

Dena Creekmore

JBLM/CIF - Nominated by: **Edward Garrido**

Dena Creekmore, our Chemical Clerk, demonstrates quality and exhibits excellence on a daily basis. On her last three annual Army-level inspections, her ratings were 97.8%, 99.7% and, just last week, 100%. These scores involved a lot of hard work that include receiving, posting, and issuing these items to soldiers deploying to Iraq, Afghanistan, and other parts of the world. To better understand the amount of work that she does, it can only be comprehended by the numbers given here. At company level she issues to approximately 240 personnel, at Battalion level she issues up to 1500 soldiers then at Brigade level she issues up to 4,000 soldiers. With the number of deploying soldiers and mobilizing National Guard/Reserve soldiers over the years, you can only imagine her workload. Dena could have been given help to pull and issue all these items but she prefers to do it herself. When asked why she prefers it that way, her answer is "soldiers are going in to harm's way, and I want to be absolutely sure what they need is packed correctly, with my signature on it." (An attitude that can only be attributed to a combat veteran) When time permits, she helps DRMO and SSA sections inventory and box up items to be shipped out. She also helps with shipping and receiving, off loading or loading pallets into trailers, when time permits, from her already busy scheduled. Dena is not only deserving of this award...she earned it.

Kasey Kristjansson

JBLM Janitorial - Nominated by: **Brian Haigh**

I would like to recommend Kasey Kristjansson for the Skookum Presidents Award for her compassion and genuine willingness to help others. On Monday Aug 29th she was working as a janitor at Waller Hall and saw a private being scolded by an Army NCO and Cab Driver for not being able to pay his cab fare. This was his first duty station and took a cab from the airport (Seatac) to Waller Hall, Joint Base Lewis McChord. The service member didn't know there was a shuttle that the Army provides. Kasey overheard that he was \$50 dollars short on his cab fare and she offered to pay it for him. The NCO took Kasey's contact information so the soldier can repay her when he receives his next check. The service member was very appreciative for getting him out of trouble and assured her she would be paid back.

The next day, Tuesday Aug 30th one of the staff workers of Waller Hall told Kasey she had lost a diamond ring, and thought it was in the trash. Kasey went thru the all the trash bags that had been collected until she found the woman's missing ring. The woman was very grateful and thanked Kasey for her effort.

Kasey is an employee that represents the Skookum Core Values of integrity, commitment and partnership. She is the example of how we want to project Skookum to our customers.

Evelyn Villa

Bangor Galley - Nominated by: **Heather Larson and Corrie Wetzel**

We would like to nominate Evelyn Villa for the Skookum Weekly Excellence award. Evelyn has proven outstanding commitment to Skookum and our division. The whole first year of our contract she was our main Vegetable Preparer and did her duty with outstanding quality and excellence. When the need arose, she stepped into part-time shiftleading and has proven that she embraces the diversity of our employees, while maintaining strict standards. Most recently, she has taken on cashiering as well as shiftleading and just plain working the floor whenever asked. However many tasks we ask of her, she manages to do them with a smile and a great attitude. Thank you Evelyn for being the outstanding employee that you are!

Skookum Quality Team thanks Grounds Crews

A big thank you and a job well have done to the Skookum grounds maintenance crews. They did a great job getting all of the mowing and trimming finished on all of our Navy contract locations. The grounds crew worked very hard and all worked together as a team to get the job done. The team worked hard to keep the mowing and trimming within compliance this year. This job is not always easy because it could be raining or it could be very hot out there. Rain or shine the crew kept going to get the job completed. It is easy to get behind because the grass and weeds do not stop growing and there are constant stops and starts that are required to meet the customer's needs. We appreciate the hard work they do every day. Jill Geddes has a great team, keep up the great work Skookum grounds crews.

Connie Barre'
Grounds Maintenance QC

Outstanding Inspection Results at Ft. Hood CIF



On the 23rd of August 2011, the Ft. Hood CIF received a 98% on their MICAS inspection. Well done to the Warehouse gang!

We are in the process of installing a scanning system that will change the way we do business here at the CIF. This system will in-compass all aspects of our inventory system. We will be able to scan equipment being issued to -and turned-in by soldiers. Inventory our on hand stock in the warehouse and items being processed for maintenance and DRMO. The system should be implemented and fully functional by the 24th of October.

Mike Swanson

Lorri Truesdel Shines in Port Townsend Operations



Lorri Truesdel came to Skookum a little over 1 year ago as a 10 hour a week employee covering janitorial services for the South County Medical Clinic in Quilcene. Since then, Skookum has acquired another remote clinic located in Port Ludlow, which Lorri has added to her daily routine. As of 1 September we have taken over janitorial and grounds for Zelatched Point, located at the tip of the Quil Peninsula, an 80 mile round trip drive from Port Townsend. Much of Lorri's days are spent driving to these remote locations, usually starting around 4:30AM! Lorri accepted the position of D075 Janitorial Lead, which means on top of all of the running around she does on a daily basis, she also coordinates all the D075 supply orders along with supporting the Port of Port Townsend, JHC Clinic and Point Hudson crew. It's a pleasure to have Lorri on our Team!

Alysa Russell

Skookum Ft Meade DOL Increases Workload

Recently the Ft Meade Director of Logistics and Contracting have asked Skookum to take on all the maintenance requirements for the Department of Public Works heavy equipment. This equipment ranges from road construction equipment to trash and recycling trucks.



Skookum Meade will be welcoming new Mechanics to our team to assist with this new requirement. In this picture you will see a Pole truck that has severely damaged turntable bearings and gears. This job required the entire boom section being removed and major component rebuild and replacement. We are excited about this new opportunity and supporting the Ft Meade community a little further.

Jeff Iafrati

JBLM CIF Celebrates 10 Year Awardees

JBLM CIF would like to congratulate Sandy Crittendon, Jennie Cruz, Ulysses (Jimmy) Harden, Atsuko McDonald, Mell Owens, and Vera Marts for all their hard work over the past 10 years. All of these employees are whom the younger generation now days would call the OG's (the original gang). It's hard to believe that Skookum has been running JBLM CIF for over 10 years now and yes, all these dedicated employees have been there through it all. Whether supporting thousands of deploying/re-deploying Service Members in support of a campaign, or assisting the thousands of ROTC Cadets participating in Warrior Forge every summer. On behalf of all us here at JBLM CIF we would like to say thank you for all your hard work and dedication and keep up the great work. Congratulations!



Achebe Myles Joins HR Team



Please welcome Achebe Myles. He is our new Technical Writer for Vocational Rehabilitation in the Bremerton Office. He will be assisting with AbilityOne reporting and documentation. Achebe was born in Washington D.C. and has lived in Poulsbo for over 9 years, where he shares a home with his girlfriend Rene and 12 year old son Mateo. He spent 7 years in the Air Force and graduated with his Bachelor's Degree in Politics from the University of California, Santa Cruz.

During his first few weeks at Skookum he was instrumental in helping us prepare for our annual NISH Regulatory Compliance Review, talk about jumping into the fire! The review was a great success! Achebe has proved himself to be a valuable member of our team and we are happy to have him with us.

Achebe has a passion for auto technology – especially Toyota and Ford products – and enjoys reading, camping, road trips, and tinkering with old cars.

HR Welcomes New Trainer



JOHN JACOB
Training Administrator

Skookum is pleased to welcome John Jacob as our new Training Administrator. John has a very diverse background and brings a wealth of training experience to Skookum. John grew up in Queens, NY and immediately after graduating from College became the youngest Assistant Project Manager in the history of the Exxon Corporation; leading a team of 40, and working directly across the street from Radio City Music Hall. John also served in the Army in Administration/Personnel.

John relished leadership opportunities and moved on to several hospitals working as Director of Admissions and Communications. In Cleveland, Ohio he worked as the Administrator for HMO Health Ohio, which was the largest “stand alone” HMO in the region.

From there, John developed a passion for non profits and worked for 13 years as a Supervisor and Trainer for Sunbeam Family Services, the oldest multi service agency in Oklahoma City, serving the disadvantaged. John was also a speaker for the United Way, advocating for many nonprofit agencies across the city. His next experience took him to AARP where he worked as the Oklahoma State Program Coordinator, doing presentations and outreach across the state for its 307,000 members.

Before coming to Skookum John worked as the Outreach and Partnership Manager for the Washington State Department of Licensing. This experience took him across the State, collaborating with municipalities to create new partnership opportunities, while leading the Outreach Team.

John states “training, coaching, counseling, and empowering others has been, and continues to be my biggest thrill.”

John said his wife Sonja is the joy of his life. He also has a daughter Christina, recently married, who lives and works for a nonprofit in Tulsa, Oklahoma.

John has played a lot of sports, mostly basketball and baseball; emphasis on the “has.” Now he’s happy to just to be able to stand upright. He loves to read, teach and watch thrilling movies.

John said that he is honored to work with so many talented people here at Skookum. John’s office is located on the first floor in the Bremerton office and his door is open to all – however, he’s been spending a lot of time in training room directly across from his office! John teaches Skookum’s New Hire Orientation weekly and will be traveling to White Sands Missile Range to bring the training to our new Skookum employee’s there in late September. After conducting a survey with Managers at Skookum, John is offering a series of innovative new trainings beginning in October.

Please stop by and welcome John if you haven’t already and be sure to sign up for some of his trainings!

Bremerton Naval Hospital Housekeeping Celebration



On Wednesday 14 September, the Housekeeping department at the Naval Hospital celebrated their annual International Housekeeping Week with a big reception for the janitors and Hospital staff. Captain Turner, Jeff Dolven, Mitch Hailey and Karen praised the janitors for their excellent work that they do each and every day of the year. Safety rewards were given out to the employees in addition to a couple of drawings for a day off with pay, and of course lots of good food. As always, it was a huge success.

Karen Clements
Executive Housekeeper CEH

