The SKOOKUM Skoop

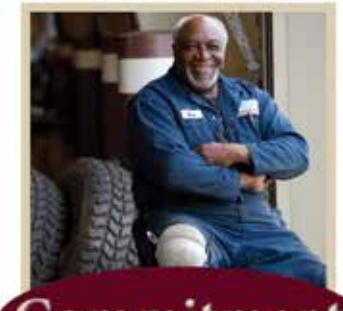
January 2016

CORE VALUES

Diversity

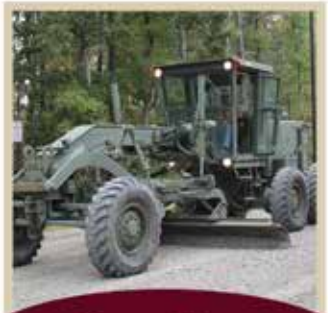
Partnership

SKOOKUM



Commitment

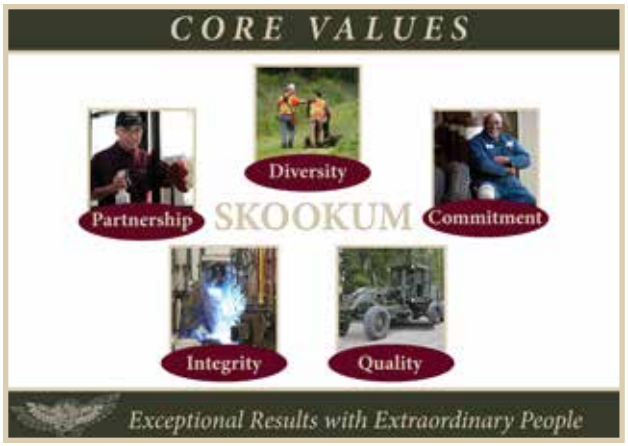
Integrity



Quality

Exceptional Results with Extraordinary People

New Twist to the President's Excellence Award



Happy New Year! In an effort to get 2016 kicked off in the right way, I'm writing to make you aware of a new twist to the traditional President's Excellence Award here at Skookum. One employee at Skookum receives the Excellence Award every week of the year. The award comes with a Skookum "Excellence" pin and a check for $100. Winners are celebrated each month in the Skookum Skoop Newsletter. The Excellence Award has traditionally been used to recognize employees for an outstanding job living out our core values of: Integrity – Quality – Partnership – Commitment – Diversity. Anyone can nominate an employee for the Award, just use this link: http://www.skookum.org/news-media/award-winners/the-president-s-excellence-award

The new twist is to include recognition of employees that demonstrate exceptional commitment to Skookum's Safety culture into the Excellence Award criteria. Skookum already does a great job with Safety, but given the huge importance of working safely, in this New Year I'd like to see all of us work together to take our Safety culture to a new level. So, if you see a Skookum employee making a difference on the Safety front, please, let me know about it! Just list how that person has made Skookum a safer place to work in the Excellence Award criteria and send it in.

Jeff Dolven | President & CEO

Skookum Welcomes Veteran Vocational Specialist

Meet Skookum's Veteran Vocational Specialist, **Chad Rogers**, who comes from a long family background of service to our country. As a 3rd generation Sailor, he spent 25 years of combined service in the Navy and Marine Corps from 1990-2015. Following his service in the Marine Corps Infantry, with tours to Desert Storm, Somalia, and the L.A. Riots, he attended Excelsior College on the G.I. Bill before returning to serve his country again, but this time in the Information Technology domain in the U.S. Navy.

After serving on several ships with multiple deployments to the Persian Gulf, two overseas tours, and a tour to Iraq as a Coalition Communications Officer in 2005 to assist in the country's first democratic elections, he transitioned to Skookum's Vocational Department in December 2015 as the company's first Veteran Vocational Specialist. Based out of Ft. Meade, MD, Chad works as an advocate, liaison, and representative for Skookum's disabled veterans across the country with federal, state, and local organizations such as the Veteran's Affairs (VA) Veteran's Economic Community Initiative (VECI) to increase the number of education and employment opportunities for Veterans.

January Birthdays!

1	Gilray Rodgers	13	Andrew Harrison	26	Chong Stone
1	Lynnda Shuck-Bond	13	Neil Colomac	26	Gonzala Eibert
1	Scott Smyczek	14	Shauntell Robinson	27	William Bendixen
2	Han Cho	14	Logan Tetrick	27	Michael Morris
2	Glenn Calnan	14	Ramon Paulino	28	Moonja Tobey
2	Robert Sampson	14	Gregory Schoenbaechler	28	Glen Owens
3	Amber Beck	14	David Sims	28	John Skaggs
3	Beth Meadows	14	Clay Treischel	28	Michael Crowley
3	Therman Ames III	15	Steven Pickard	28	Charles Johnson
4	Steven Deitz	15	Randy Priddy	28	Jason Jones
4	Nathan Schackmann	16	Joseph Zolck	28	Jonathan Keas
5	Monroe Jones	16	Joseph Thomas	29	Wayne Foss
7	Tonya Houk	17	William Doucette	29	Winna Livingston
7	Sharon Thomas	17	Susan Jones	29	Brandi Murphy
8	Kim Lamp	17	Jennifer Johnson	30	Henry Robinson
8	Robert Brown Jr.	18	Michelle Nelson	30	Lyle Harvey
8	Jason Agres	18	William Christopher Harden	30	Kenneth Payne
8	Dennis Swann Sr.	19	Kenneth Crouse	31	Herbert Wright
8	Barbara Pusateri	20	Zachary Slotnick	31	Magellan Esteron
8	Erica Schulte	20	Sinh Doan		
9	Gerald Stavee	20	Linda Hiler		
9	Jessica Sablan	20	Darcy Lavigne		
9	Noelle Levesque	20	Twyla Johnson		
10	Marcus Kouth	20	Irvin Abrames		
10	Eric Waters	21	Linda Clifford		
10	Steven Harvey	21	Brunilda Gomez		
10	Brandon Larson	21	Zachary Hampton		
10	Jake Jacobs	22	Kerry Schmidt		
11	John McComber	22	Mary Urwin		
11	John Iafrati	22	Larry Christiansen		
12	Hubert Rhodes	24	Linda Braley		
12	Karl Cupp	25	Leamon Woodley		
12	Ricky Belton	25	Kayla Shepard		
12	James Baird	25	Gregory Seitz		
13	Terry Harris	25	Larry McCabe		

January President's Excellence Award Winners

Skookum Safety Culture Award

Jesse Crews - Fort Meade DOL, MD
Nominated by: **Jeff Iafrati**, Site Manager, Fort Meade, MD

Jesse Crews has worked for Skookum since the start of the Ft Meade contract and has one of the most critical jobs (fuel handling and fuel delivery) which requires a total safety commitment every day. Jesse has operated the fuel point and delivered fuel over the years with a perfect safety record. Thinking about the enormous volume of fuel products being transferred over the years is in the hundreds of thousands of gallons without incident is remarkable.

Jesse's commitment to safety has and continues to focus on the making safety a priority. The old state of the fuel point and equipment has created a constant demand of regulatory upgrades in order to maintain operations. Jesse has become the subject matter expert with DLA, Ft Meade safety, LRC Plans & Operations and all of our customers when it comes to getting things done safe and on time. During Skookum "tailgates" and monthly safety meetings, Jesse brings fresh ideas or creates team involvement on the training elements. The partnership and integrity developed by Jesse with the Ft Meade community, Skookum and NSA is a testament of a person that truly cares about the safety and welfare of others. Jesse is recommended for the chairman of our new employee safety committee.

Listed are various safety Improvements to the fuel point due to Jesse's dedication and commitment

- New outdoor lighting around the fuel point, DES was very appreciative of this effort
- All new nozzles, hoses , fittings for the pumps
- Lobbied hard (3 years) and finally received authorization for a back-up generator to be installed
- Perimeter security fencing repairs, lobbied through DLA for funding procurement
- All new emergency safety shut down equipment and alarms
- New paving around the fueling islands
- New safety markings and stencils for the fuel trucks

Julianne Nilson- Naval Hospital Bremerton, WA
Nominated by: **Michele Murray**, Quality Program Coordinator

Julianne accepted the position of ISO Representative last fall and immediately dove into training to prepare her division for the January audit. Julianne revised all the division processes, updated all the forms, created a table of contents, and completed all the document change requests. She also successfully completed the final internal audit of the year with excellent documentation and review. She has poured herself into correcting and updating the binder and even printed new corporate processes so the binder was completely up to date. Through all the updating, she became an expert at understanding the ISO System and Processes.

During the audit last week, Julianne was able to demonstrate all forms and document locations that were requested during the audit. She was knowledgeable of the processes and instructions and did a fantastic job of communicating with the auditor online.

Julianne's knowledge of her housekeeping duties and her hard work preparing for the audit made recertification imminent and greatly contributed to the success of the audit. We really appreciate her hard work and dedication.

Tina Crawford - Fort Lee DPW, VA
Nominated by: **Ann Robins**, QC & Safety Manager, Fort Lee DPW, VA

Tina Crawford is key member of our Supply Team here at Fort Lee. She emulates Skookum Core Values by delivering excellent service to everyone that comes through the door. I have seen her interact with both external and internal customers, and it is obvious that she puts an extra effort in ensuring that they leave as satisfied customers. Her friendly, approachable attitude makes the difference, especially for customers that may not be able to get everything they want as quickly as they would want it.

Tina not only put this effort in her daily tasks, she volunteers to help with additional activities as well. Organizing our wonderful holiday lunches, decorating the boxes for our Homeless Veterans Clothing Drive, and Toys 4 Tots collection helped ensure success of our programs.

Candy Kerr - Program Services, Port Townsend, WA
Nominated by: **Nettie Hawkins**, Employment Specialist

Candy is a positive attribute to Skookum! She is so committed to doing everything in her power to make sure her clients are taken care of. She is also always thinking of her coworkers as well as our clients in making sure everyone is happy! I have only been a part of Skookum for a few months, but I have already learned so many useful tools to better myself in this company!

JBLM CIF Closes out 2015 with much Excitement!

Jaxon Anthony Willard

Well another year has come and gone. Our CIF Family has gained more extended members. **John Taylor** became grandpa to grandson, Jaxon Anthony Willard, who arrived 21 October 2015, weighing in at 8 lbs. and was 20.5 inches long. Proud parents are Kyle and Lindsay Willard. Two other employees, **Willie Taylor** and son **Joshua Taylor** became grandpa and uncle with the arrival of twins, Zyluss Willie-London Taylor (4.6 lbs. 18 inches) and Kruzz Bradley-London Taylor (4.1 lbs. 18 inches). They came into the world on November 9, 2015 to parents Zachary Taylor and Kate London. We congratulate all of you!

Landon-Taylor Twins

Kassidy Deibert was selected for the Clerk Lead Position in October. She has already made a great impact on the section and Central Issue Facility as a whole. She has worked many positions here and has such a vast amount of knowledge. Kassidy had been with Skookum JBLM CIF since 2003. Congrats to you, Kassidy!

Our second quarterly breakfast was sponsored by the Front Line Folks and Lead **Gordon McCulley**. His team did an awesome job and had everyone wanting to nap instead of work, but everyone pulled together and continued with our second 100% Inventory of 2015 for the Change of the Accountable Officer. After all was said and done, we once again improved and set yet another high standard for Skookum and our Government Customer. None of this could have happened without the team work and effort from all of the employees here at CIF. This go around, everyone worked everywhere; it was as if there were no sections, just one huge team. A heartfelt thank you goes out to each and every one of you!

Our annual holiday party was held in December, but not without the great work of **Rhachel Manalac** and **Kassidy Deibert**. They managed to pull it all together and we all had an amazing time. Lots of games and prizes and of course, the Ugly Sweater Contest. First place went to **Joshua Taylor**, 2nd to **Tammy Sowards**, and 3rd to **Elvira Marts**. Santa (**Edward Garrido**) and his helper elves (**Duane Charley** and **Becky Jackson**) made the gift exchange more fun and entertaining! We had a great back drop provided by **Amanda Davis** and **Rhachel** for photos that even the soldier customers utilized while conducting business at CIF. The food was amazing as always. So much time and effort was put into us being able to enjoy a wonderful meal. Individuals brought side dishes or their favorite dish. The meats were prepared by the Leads and **Joshua Rupert**, who smoked two turkeys for us that was the hit of the meal. We also had the opportunity to take current pictures of each section and as a group to update our CIF family tree. Thanks to **Joshua Taylor** once again for taking the pictures for us; it is very much appreciated.

(Left to Right) **Rhachel Manalac, Norman Brown, Brandon Holmes** and **Dena Creekmore**

Our Employee Incentive Program is on a roll. One of the incentives is our Peer Too Peer, which is where employees recognize each other throughout the month utilizing Skookum's Core Values. There are four awardees at the end of each month that receive a $50 cash award. The winners for November were (pictured left). Great Job to you all…

From everyone here at CIF, we wish you all a very Happy New Year!!!

Shelly Johnson | CIF Operations Manager | JBLM, WA

NHB Employees Deliver Superior Customer Service

A special thank you to **Magdalena Galvez**, **Darryl Wilder**, **Joseph Douthit,** and **Sheri Averson** for upholding our reputation of excellence. Not only have they gone the extra mile to get their job done, they have also delivered superior customer service with their honesty.

These employees turned in very important items such as a ruby necklace, diamond earring, $200 cash, and an a iPhone and iPad that are valued a lot by our customers, who expressed their sincere thanks and appreciation to our staff for their honesty.

I am extremely grateful for the above mentioned employees for their honesty, their dedication, and hard work, and representing the core values of Skookum.

Violeta Candare | Executive Housekeeper | Naval Hospital Bremerton (NHB)

Farewell & Hello at Fort Hood

For over a decade, **Charlie Decker** dedicated his life in support of our mission at the Central Issue Facility on Fort Hood, Texas. Charlie began as our resident custodian and recently ended his career as the head of our Shipping and Receiving Department. At the young age of 73, Charlie and his wife, Ann have decided to retire. Charlie was a rather unique individual. He will be remembered by all as the guy with both the step and mind of a young 20 year old kid. Good luck, Charlie and we thank you for being a part of our lives.

One member of our team received a very special Christmas gift in December 2015. **Luis Cartagena** and wife, Aida are the proud parents of a newborn baby boy, Sebastian who was born on December 17th and weighed in at 8 lbs 10 oz. Congratulations, to Luis and Aida!

L-R: **Kenneth Moreland, Kira Gumbs, Timothy Wood and Sharlene McCay**

Back by popular demand, the CIF once again had the Ugly Christmas Sweater competition. Our solider customers severd as judges and though it was a tough decision **Timothy Wood** took first place. This year we also had a Christmas decorating contest in which individual sections decorated their work areas. First place for the contest went to the Issue & Turn-In Section with our Stock Control Branch taking the second place award. Great job of making the Central Issue Facility look and feel like the festive season. The winners of both contest were announced at our Christmas Party.

Tom DuChateau | Site Manager| Fort Hood, TX

JBLM Fleet

Back, L-R: **Charles Sands, Jim Gilmon, Vince Baza, Marlan Oaks, Mike Noehl, Bill Jamison**, Front - **Andy Desotell**

We've had some interesting movements the last few months with one of them being able to work on some new equipment. While we've repaired HET trailers in the past, this is the first time we have actually performed a "5 year service" on them. After researching it takes appproximately 400 hours with three folks to complete each trailer. **Andy Desotell** (Operations Manager) did a great job in rotating employees through the service so as to have folks on hand that will now have the experience if/when we get more. For the last year, we've inspected, serviced and repaired 865 pieces of equipment and added three new positions. The new positions are two Heavy Truck Drivers and one Supply Technician. Of course, Fleet wouldn't be where it is today without the talents of these folks; **Vince Baza**, Autoworker: **Charles Sands**, QC Inspector/Autoworker; **Jim Gilmon,** Autoworker/Mechanic/Lead; **Mike Noehl**, Autoworker; **Marlan Oaks**, Autoworker; **Bill Jamison**, Autoworker; **Leamon Woodley**, Warehouse Specialist; **Rick Rezentes**, Automotive Helper; **Kevin Hitchner**, Supply Technician; **Mike Concepcion**, Heavy Truck Driver; and **Victor Cobb**, Heavy Truck Driver.

L-R: **Kevin Hitchner**, **Victor Coob** & **Mike Concepcion**

These are some of the most talented individuals I've had the pleasure working with. Their quality is above and beyond and their dedication and safe manor in which they work is commendable. From the Management team, we wish the folks at Fleet as well as everyone at Skookum a Happy New Year!

Bob Ratliff | Sanitation/Fleet Project Manager | JBLM, WA

JBLM Sanitation

Our department continues to be busy as we have mentioned before, with the drivers dropping off several loads of deliveries and pickups. In fact, for 2015 we've place approximately 14,382 latrines in the JBLM and Kitsap areas. This means at least that amount of services as well, also keep in mind about 10,786 of them will be picked up. All that being said, we've brought on another Clerk to support **Vicky Stuffelbeam** on the Admin/Clerk side. We welcome to our Skookum family, **Jessica Sablan** and we are delighted to have her join our team. She was born in Colorado Springs on Fort Carsen Army base and has a 17 year old daughter who is the joy of her life. Jessica has spent the last nine years working in the legal field and started with us six months ago. In her spare time, she enjoys spending time with her family, traveling, enjoying the outdoors, and listening to music. She is a huge asset and has exceeded our needs in fulfilling the mission of our department and Skookum. She has learned our new system Maximo in a short time along with her other duties. Our heartfelt thanks goes to "LJ" (Little Jessica) she deserves it. We want her to know that we're all anxious to see her succeed as there is plenty of opportunity for her to grow in this position. Also, new to our family (but not Skookum), is **Joe Mesa**, Sanitation Mechanic. Joe's vast knowledge of electrical trouble shooting and mechanical skills makes him a valued addition!

This department is structured so the employees come to work each day knowing what to do and without hesitation they make it happen. They work together like a family and back up each other when needed without any hesitation. While this may sound easy, it takes ethics and dedication from each of us to make it happen. It's natural for all of them and therefore we all want to come to work, almost feeling guilty if we don't! I say this all the time with these folks but until you spend time with them, stand back and watch them perform, you wouldn't understand. I understand and I'm very fortunate to be part of a family that works like this. Thank you, **Vielka Stufflebeam**, **Jessica (LJ) Sablan**, **Ken Crouse**, **Frederick (Arnray) Mincey**, **Curtis Lake**, **Doug Miclette**, **Patrick (Two-Shoe's) Tigue**, **Terry (T-Bone) Richardson,** and **Joe Mesa**. It is truly a pleasure to work with folks like you!

Front L-R: **Vielka Stufflebeam, Joe Mesa, Jessica Sablan.**
Back L-R: **Patrick Tigue, Doug Miclette, Ken Crouse, Curtis Lake, Frederick Mincey**

Terry (T-Bone) Richardson

We at Sanitation would like to wish you all a very a Happy New Year. We are happy to welcome 2016!

Bob Ratliff | Sanitation/Fleet Project Manager | JBLM, WA

"LIKE" us on Facebook!

We're on facebook Like us on Facebook

Stay up-to-date on Skookum News and Updates by "Liking" our facebook page. Find us on facebook under: Skookum Contract Services

New to Skookum?

Get the Skoop sent to directly to your inbox.
Sign-up to receive our newsletter by email!
www.skookum.org/news-media/newsletter
To receive "The Skoop" newsletter via email click
"Sign up to Receive Newsletter"

Skookum Wellness

January 2016

"The longer I stick to it, the more normal my healthy choices will feel"
- Unknown

Live Healthy America 10 Week Challenge

January 25 - April 1, 2016

Registration is now open!

livehealthyamerica.com

Group ID: LHSKOOKUM

Skookum will be participating in the Live Healthy America Challenge again beginning January 25th 2016. You will be able hold yourself and others accountable through a team-centric approach. The Live Healthy America 10-Week Wellness Challenge is a fun way to make a successful positive change in your life.

Participants form teams of 2-10 adults to motivate and support each other in achieving their fitness and weight loss goals. Each team needs to choose one person to be its team captain who will have regular computer and internet access.

Teams may register in the Minutes of Physical Activity Division, the Weight Loss Division or both. Friendly competition among teams is encouraged.

Now is the time to gather your team members and get started making healthy lifestyle changes. Have fun!!

All Live Healthy America participants will benefit from the following:

- Live Healthy America training t-shirt
- The chance to win individual and team prizes throughout the Challenge
- Weekly activity, nutrition and recipe tips via e-mail
- A personal online tracking page
- Team leaderboard
- Food Log, Workout Videos and more!
- Upon registering and logging onto your personal dashboard, a one-year subscription to one of the lifestyle magazines listed below:
  - ◊ Better Homes & Gardens
  - ◊ Diabetic Living
  - ◊ Eating Well
  - ◊ Every Day with Rachael Ray
  - ◊ Family Circle
  - ◊ Family Fun
  - ◊ Fitness
  - ◊ Ladies' Home Journal
  - ◊ Men's Journal
  - ◊ Men's Health
  - ◊ Runner's World

Skookum Veteran Spotlight

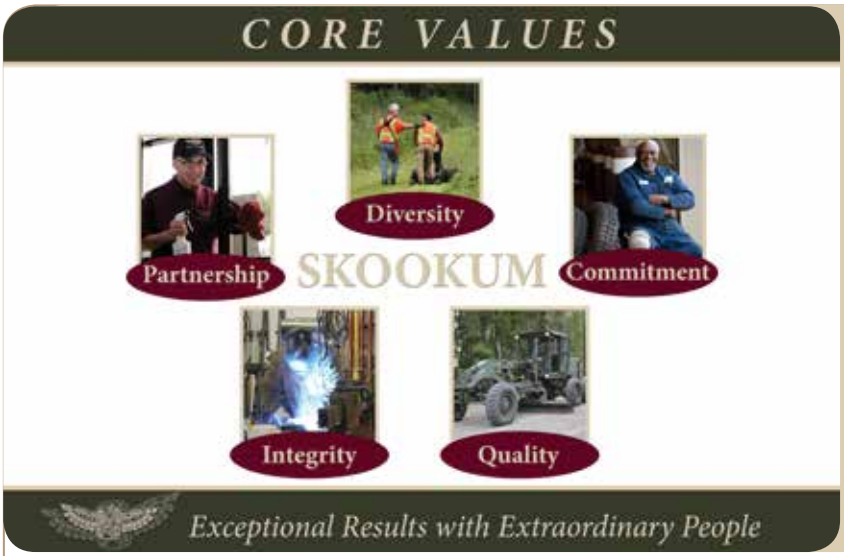
Meet **James Miles**, U.S. Army Veteran (1978-1984), and Skookum employee since December, 2015. James served as a 71 Lima, Administrative Specialist, in Ft. Lewis, WA to include an overseas tour in Korea. After completing a final tour in the Army at Ft. Meyer, VA in 1984, James was honorably discharged and sought a rewarding career as a Carpenter and a maintenance specialist at an apartment complex.

In 2013, James used the "Veterans Retraining Assistance Program" (VRAP) to obtain an HVAC certification a year later. VRAP is part of the VOW to Hire Heroes Act of 2011, a centerpiece legislation that provides nearly 100,000 unemployed veterans, between the ages of 35-60, up to 12 months of Montgomery GI Bill benefits (currently $1,473 per month) to retrain for an in-demand job.

James works as a General Maintenance Technician at the newly-created Skookum site on the U.S.C.G. Yard in Curtis Bay, MD. "I love my job, I love the people, and I love what I do," James said. "I like seeing people happy and I get the gratification out of doing things for people. At 57, I turned my life around. Skookum gave me that opportunity and I couldn't be happier!" James has 3 girls and 6 grandchildren, one of whom is currently serving in the Navy as a Maintenance Engineer.

Chad Rogers | Veteran Vocational Specialist | Fort Meade, MD

Skookum President's Excellence Award



Each week, an employee wins the Skookum President's Excellence Award. The winner will receive a $100 Prize along with a Skookum Excellence Pin. This award is given to an employee who has demonstrated excellence in one or more of our Core Values or exceptional commitment to Skookum's Safety culture. The winners are announced in the Skookum Skoop Newsletter every month. Anyone is welcome to nominate a Skookum employee for this award: customers, supervisors, employees, peers, managers, etc.

To nominate, go to: www.skookum.org/news-media/award-winners
Fill in form and click submit. Your nomination will go directly to Skookum CEO, Jeff Dolven.