



SKOOKUM

Skoop

AUGUST
2017



Feature Article:
JBLM CIF



"The crickets felt it was their duty to warn everybody that summertime cannot last for ever."

-E.B. White, Charlotte's Web

FEATURED SITE: JBLM CIF, WA



Joint Base Lewis-McChord (JBLM) has been around for 100 years here in Washington. It started as Camp Lewis in 1917 and over the years it evolved into Fort Lewis and McChord Field. It now serves as a Joint Base for both Army and Air Force service members. The merge of Fort Lewis and McChord Air Force Base took place in February 2010.



Home to over 30,000 troops and civilian workers and another 30,000 family members, JBLM has become one of the most sought-after military installations.

Skookum was awarded the Central Issue Facility (CIF) contract over 16 years ago, on 01 April, 2001. Led by **Dwayne Lizama** and **Shelly Johnson**, our 48 employees at the CIF are responsible for providing Organizational Clothing and Individual Equipment (OCIE) and Individual Protective Equipment (IPE) to all supported service members assigned to JBLM. The JBLM CIF has received numerous customer comments over the years as being the best CIF experience soldiers have had throughout their Army careers.

We operate logistics and supply functions. Skookum consistently receives exceptional ratings annually from the Government. We handle 126,000 turn in and issue transactions per year, consisting of 5.98 million items. We also manage an inventory worth \$261 million.

Almost our entire workforce is comprised of people with disabilities, 65% of them are veterans. We hire recently disabled veterans returning from Iraq and Afghanistan. These veterans come with extensive training and experience.

We utilize Management Information Systems. We operate the Installation Support Module (ISM) to provide the following supply functions: Issue, Turn-In, Direct Exchange, Inventory Management, Equipment Repair, and Mobilizations and Demobilizations.

Some of the things JBLM CIF employees do for morale are quarterly meals, team appreciation outings like go-carting, bowling, skeet shooting, and more. We also have our own monthly peer to peer award, where co-workers can nominate four of their peers who demonstrate Skookum's core values in which each employee receives a \$50.00 cash award. We also have holiday decorating contests and costume contests for paid time off. We have raffles with really cool prizes such as sports memorabilia, movie vouchers, and of course Starbucks (being we are in the PNW), along with so many other gift items.



Many of our CIF employees donate and volunteer in numerous events throughout our community. Some of those activities include food drives during the holidays, clothing drives for the battered women's shelter, and both civilian and military blood drives. We have employees who volunteer their time and money to prepare and serve food at local homeless shelters, as well as teach hunter education and volunteer with the Master Hunter program. Being located on a military installation, our folks also participate with various veteran organizations such as Race for a Soldier, Swing for a Soldier, 4 the Fallen, and Veteran's Support Initiative (VSI). As for our civilian organizations, our employees volunteer to support the Special Olympics, Saint Baldrick's shaving heads to conquer kids' cancer, and multiple children's fundraisers for local schools and sports.

FORT LEE GOES FISHING

Several Skookum Fort Lee employees showed their team spirit and comradery by participating in a local fishing tournament held to honor veterans, the 7th Annual Reel American Heroes bass fishing tournament. It was held at Hope Springs Marina in Stafford, Virginia. The Skookum participants included **James “Jay” Aulabaugh**, **Cody Mattes**, and **Donald Shipp**. The Reel American Heroes Foundation is a 501(c)(3) Nonprofit, all-volunteer organization. It was founded in 2010 for the purpose of thanking our Wounded and Disabled Veterans from all service branches for the sacrifices they made protecting our country, freedom, and way of life.



The Reel American Heroes Foundation was rated as a top nonprofit in 2014 according to GreatNonprofits.org, and continues to garner local and national attention as a leader in providing wounded warriors an opportunity to connect with other veterans. The



Skookum employees that participated in the event are hardworking and successful in their work and “play.” They have won a number of awards on the fishing circuit and are a great example of teamwork and comradery both on and off the job. We are fortunate to have such great employees at Fort Lee!

Donald Shipp | Warehouse Specialist | Fort Lee, VA

You are invited to join us in Gig Harbor, WA on Sunday, September 24th!

RACE FOR A SOLDIER

Skookum is pleased to announce our continued support and participation with **Race for a Soldier** this September. Funds raised by this event are contributed toward helping soldiers and their families recover from war and readjust to life back home. Run or walk the Half Marathon or 5K; a Kid’s Dash is also available.

Please Register Online using coupon code: SKOOKUM17

<https://runsignup.com/Race/WA/GigHarbor/RaceForASoldierHalf>

Don’t live in Washington State but want to participate? Do the **Virtual Run!** You can run and join the cause where you live. This does not register you for the official race in Gig Harbor, but you will receive an official shirt and finisher medal so you can look the part. This a great opportunity for all Skookum sites to participate and come together as a team! See your site Wellness Champion or Site Lead for more information. Skookum will cover the registration fee for employees and one guest per employee. Please register online using promo code SKOOKUM17, and be sure to select “**Add Another Registrant**” to sign up your guest.



Charlene Carr

Accounts Payable Clerk, Bremerton, WA
Nominated by: **Neal Carson**, Fleet Site Manager, **Damon Darroch**, Grounds Site Manager, **Jayna Schweitzer**, Admin Assistant, Fort Riley, KS

We are nominating Charlene Carr, our Accounts Payable Clerk at Bremerton for The Skookum President’s Excellence Award. She goes above and beyond with her commitment to both of our departments (D12-Fleet, D14-Grounds). She is always pleasant to work with, answers all of our questions, helps us code our invoices correctly and makes sure we have received all of the invoices we are billed for. Char’s integrity is indisputable. If she has a lull in her work day, she will contact us asking for invoices but always adds, only if we have time. We have an incredible partnership with Char. Not only do we value her as a co-worker, but also consider her a friend.

Phil Baldwin

General Maintenance Worker, Philadelphia, PA
Nominated by: **Dan Penix**, Site Manager, Philadelphia, PA

Quality – is the Core Value Phil exemplifies in his work. He primarily deals with roof repairs. When we first arrived on site there were a large number of leaks waiting to be repaired, roughly 60. These leaks would get called in anytime there was rain or snow. Since Phil has been working through the repairs, the number of leaks has gone down drastically. The last rain storm generated only 4. Also, the areas that were the normal culprits for leaks are no longer repeatedly called in. The Quality of his work plays a very large part in the reduction of leaks called in. The roof leaks have decreased so quickly was that it was mentioned and commended by our customer.

AUGUST
PRESIDENT’S
EXCELLENCE
AWARD
WINNERS

William Pollard

General Maintenance Worker, Philadelphia, PA
Nominated by: **Dan Penix**, Site Manager, Philadelphia, PA

Commitment – is the Core Value Will exemplifies in his work. He primarily deals with roof repairs. Will works hand in hand with Phil, our other Gen Maint Worker. He has been instrumental in drastically reducing roof leaks. He did not come to us as a roofer but he made a commitment to learn the craft and he has. Even though he is fairly new to the task, I’m comfortable that he could handle a work load on his own if needed. He demonstrated that when Phil was out one day and did not miss a beat. He also makes sure that all work is documented and that the necessary photos are taken when repairs are made. His commitment to learning a new craft and working with Phil plays a large role in the reduction of roof leaks.

Melissa Tilley

Safety Specialist, Oakridge, TN
Nominated by: **Neil Colomac** QC/Safety Manager, Oakridge, TN

Since day one of coming to the Safety Department, we have known that we found a rising star in Melissa. She has continuously excelled in her position and exemplifies Skookum’s core values on a daily basis. It was a very real pleasure to see her dedication highlighted by our government customer this last week. After a recent inspection by our local fire department, in which there were no life/safety/health findings, an email thread was started congratulating the site for its dedication to safe workplace excellence. Our government safety counterpart made sure to focus that attention on Melissa’s daily dedication to superior performance. He spoke generously of her attention to detail, unyielding dedication, and superior partnership in all aspects of work. This email thread eventually reached the NNSA Assistant Deputy Administrator, who personally took the time to thank Melissa for the positive role she serves. This speaks very highly of all Melissa does and serves as an excellent example of how valued her work is. Thank you Melissa for all you do!

C.A.N. COMMITTEE LENDS A HELPING HAND

On Saturday, June 24th Skookum's Community Action Network (C.A.N.) Committee enlisted friends and family to assist **Christine Strech** in her journey to home ownership.

Christine is participating in the Housing Kitsap, Mutual Self-Help (MSH) housing program. This is a wonderful opportunity for people to achieve their dream of affordable home ownership. Eligible participants work in groups of eight to twelve families, depending on the size of the project. Together they build each other's homes over 10 to 12 months with the help and guidance from Housing Kitsap. No actual building experience is required to participate in this program, however, under the direction of the building contractor, each future home owner must contribute thirty hours each week at the construction site doing a variety of different tasks.



As you can imagine, for Christine, working a full-time job, attending to daily family responsibilities, AND needing to work an additional thirty hours at the site each week can be a little overwhelming, to say nothing of exhausting!

Fortunately, as part of the MSH housing program, Christine is able to enlist friends, family and co-workers to help. The hours that are worked help to off-set her weekly commitment. So, on what ended up being one of the hottest days of the year so far in Kingston, WA, members of the Skookum C.A.N. team showed up to help!

Armed with little more than donuts and gloves (except for Maurice, who had a truck full of tools, and Rob, who brought with him some serious measuring skills), the C.A.N. team got to work. The group was split up and assigned tasks around the job site by the contractor. With some direction, footings were drilled and placed along the foundation of one home site, lumber and other materials was distributed from one area to another, metal straps cut and secured around garage doors, and much more.



Sharleen Yokam | Benefits Manager | Bremerton, WA



SKOOKUM Wellness

6
Week
Challenge

It's time to lace up your shoes & get your healthy habits in line.

Skookum is getting ready to kick off it's annual

Workplace Walk-Off & Healthy Lifestyle Challenge

September 11, 2017 - October 22, 2017

You can participate in one or both challenges if you choose.

Information packets and registration forms coming soon!

Are You Up For The Challenge?

SKOOKUM'S WORKPLACE WELLNESS CHALLENGE



JBLM JANITORIAL

Once again the whole JBLM Skookum crew came together for the annual Washington Special Olympics (WSO) at Joint Base Lewis McChord on 2-3 June 2017. The JBLM Skookum Janitorial Division was given an opportunity to support our community by providing cleaning support to the JBLM transient barracks where 400 Olympians stayed. Approximately three thousand Special Olympic participants come from all over Washington State to compete in track and field events. This year only the cycling and weight lifting event were held at JBLM. The whole service operation was accomplished without a hitch. Event organizers, both Military and WSO leaders, commended our crew for the outstanding job they did and requested in advance for Skookum to provide service next year.



Marcus Kouth from our McChord Day shift received the Continual Improvement award for his idea for ADD on Demand Video Service to provide ASL communications. Great job Marcus.



The JBLM Janitorial Division was loaded up with the Presidential Excellence Awards during this period by folks going above and beyond expectations. **Song Kanan, Marcus Kouth, Gail Nakahara** and **Pogafatu (Fatu) Kamuta** all were presented their award by Skookum CEO, **Jeff Dolven**.

Tom Whipple | JBLM Janitorial Manager | JBLM, WA



FORT MEADE UPDATE

Everyone at Skookum is committed to and stands behind the core values. These values are the foundation of this company. We have brought these core values to the forefront and use them to aid and assist in providing opportunities of employment for people with disabilities. It is a winning combination when the employees are founded on the same values with a commitment to excellence.



Two of our Maintenance Technicians here at Fort Meade exemplify that statement. They are **Gary Letterman** and **David Thibadeau**. They both have a passion for maintenance and the determination to excel in their chosen professions. From the beginning of their employment at Fort Meade, they have partnered themselves with our maintenance program and its policies.

Gary has always focused his attention on learning the job's requirements and responsibilities. He has a genuine interest in progression and is very receptive to challenging situations. He is a Marine Corps Veteran who served 17 years active service. He lost his lower right leg in 2011 due to a combat related injury. He does not let that keep him down or hold him back in life. I thank him for his service, commitment, and sacrifice.

David is a U.S. Army veteran, who was medically discharged. He worked at Skookum for a time, then served as a MD Montgomery County Police Officer. I'd like to think that when he saw an opening here at Fort Meade he decided it was time to come home. He came into the position with vigor and determination to meet the job requirements, and he did just that. Within the few months of his return he has obtained Level 1 EVT certification.

They both recently completed the Emergency Vehicle Technician training, conducted by the EVT Certification Commission in Lexington Kentucky. I commend both of these individuals on their Commitment to Excellence.

Eric Waters | Maintenance Supervisor | Fort Meade, MD

NOMINATE SOMEONE EXCEPTIONAL TODAY

SKOOKUM *Contract Services*

OUR CORE VALUES

PARTNERSHIPS

We believe in Partnerships that create long term relationships with our customers.

DIVERSITY

We value the Diversity each one of us brings to the team

INTEGRITY

We have the Integrity to do what is right

QUALITY

We are passionate about Quality

COMMITMENT

We have Commitment to our employees, customers and fellow team.

Exceptional Results with Extraordinary People

The Skookum President's Excellence Award is given to an employee who has demonstrated excellence in one or more of our Core Values or exceptional commitment to Skookum's Safety culture. Four winners are chosen every month and awarded with a \$100 prize along with a Skookum Excellence Pin. Winners are announced in the Skookum Skoop Newsletter. Anyone is welcome to nominate a Skookum employee for this award: customers, supervisors, employees, peers, managers, etc.