



The **SKOOKUM** *Skoop*

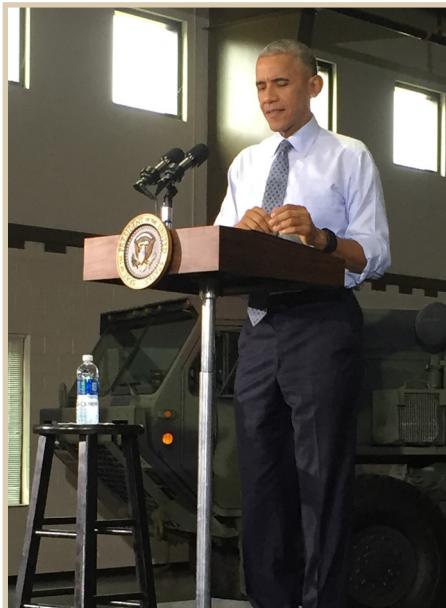
November 2016



*President Obama visits Fort Lee, VA! Skookum's **George Jacob** at the CNN Stage!*

President Obama Visits Fort Lee!

On September 28th, 2016, Fort Lee hosted the President of the United States, Barack Obama. In the 100 years that Fort Lee has been in existence, the Army installation has never had a sitting president make such an unprecedented visit. During the visit the President participated in a town hall meeting hosted by CNN that was attended by both the active duty and veteran community at Fort Lee. Following the town hall meeting the President met with many Fort Lee soldiers and others who were not able to attend the CNN event. During the meeting he gave a speech that was televised live on major cable news networks and afterwards he took time to shake hands with many of those who were fortunate to attend.



One of our own Skookum employees, **Cheryl Carter**, was given the opportunity to attend the live televised Presidential address to the troops and even had the privilege of shaking President Obama's hand when he finished his speech. Out of the 150 people who proudly wear the Skookum uniform at Fort Lee, Cheryl felt honored to have been given this once in a lifetime opportunity.

Skookum was proud to be asked to prepare for the event and well positioned to provide the significant amount work required to support the President's visit. Our staff was instrumental in helping the CNN crews provide electrical service to all of their cameras and also ensured that the HVAC systems were functioning properly in all the buildings where events took place. Our grass cutting crews were also charged with beautifying the route along the Presidential motorcade and performing extra landscaping enhancements around the buildings the President occupied. In the days that led up to the event, our On-call staff worked extra hard to accommodate various request from DPW, the secret service, CNN, and the President's communications team.

Skookum received many accolades for supporting the Presidential visit and we are very proud of our service to the Fort Lee war fighters and the opportunity to influence the Commander-in-Chief's first impression of the installation. Skookum worked hard to make the event a success and over 40 Skookum team members participated to make it happen. Thank you to all who helped with this effort!

Will Wright / Operations Manager / Fort Lee, VA





November Birthdays!

01	Mona Moody-Watson	13	William Thurston	27	Michele Murray
01	Morton Griggs	14	Marc Gallegos	27	Christian Salter
01	David Aguiar	14	Mary Herman	28	Jamie Harold
01	Douglas Miclette	14	James Griswold	28	Nicole Brickman
01	Evangeline Swenson	15	Jim Gilmon	29	Ruth Valentin
02	Jayna Schweitzer	15	Candace Kerr	29	Zachary Steger
02	Mark Bauer	15	Faith Anderson	29	Wayne Roper
03	Loretta Gerbrick	15	Judy Kempton	29	Michael Robuck
03	Kyle Fisher	15	Robert Rutz	30	Thomas Duchateau
04	Raymond Hicks	17	Brandy Broliar	30	Chris Adey
04	Angela Course	17	Frank Stratman		
04	Kathy Bascom	18	Daniel Emmons		
05	Yong Langford	18	James Horton		
05	Kswana Wimbush	19	Hae Freer		
05	Lissa Bohanan	19	Ruel Worthing		
06	Jose Barela	20	Eddie Boyd		
07	Cory Bonneau	20	David Sauerland		
07	Jenell Adams	20	Robert Israel		
08	Kenneth Burroughs	21	Kevin Carpenter		
08	William McKenzie	21	James Aulabaugh		
09	Darryl Wilder	21	Otis Kitt		
09	Steven Starr	23	Brenda Palomares		
10	Phillip Johnson	24	Shelly Johnson		
10	Eduardo Johnson	24	Carmelita Britton		
10	Noe Ontiveros	25	Samuel Latham		
11	John Park	25	Calvin Davis		
11	Gary Cunningham	25	David Siliven		
12	James Miles	25	Jennifer Lockhart		
12	Mandy Belcher	26	Beverly Simpson		
12	Charlene Carr	27	Duane Charley		
13	Charles Abele	27	Nicholas Rucci		

November President's Excellence Award Winners

Skookum Safety Culture Award

Jennifer Lockhart- Bremerton, WA

Nominated by: **Chris Crittenden**, Safety Program Manager, Bremerton, WA

Jenn Lockhart is well deserving of the Skookum Safety Culture Award. Using all of her experience in accounting and human resources, she has helped guide the Safety Department in the development and implementation of Accident Reporting in Workday. All of the advancements we have made would not have been possible without her help. She is a pleasure to work with and the Safety Department thanks her tremendously for all the time and effort she has dedicated to us.

Lisa Johnson and Walter Kelly- JBLM, WA

Nominated by: **TSgt Steven Hooper**, Squadron Aviation Resource Manager/Facility Manager, JBLM, WA

Lisa Johnson and Walter Kelly are two fantastic representatives of Skookum. They truly embody Skookum's Core Values: Partnership, Diversity, Commitment, Integrity, and Quality. My name is TSgt Steven Hooper. I am the Squadron Aviation Resource Manager/Facility Manager here at 446 AES, McChord Field. I get to observe and communicate with Lisa and Walter every Tuesday and Friday. Their work ethic and customer service is unparalleled. They love their jobs, are fantastic at their jobs, and just show so much enthusiasm for a very thankless job. I sincerely appreciate them and tell them whenever I see them. My additional duty as a Facility Manager is important to me. Walter and Lisa make sure the facility is clean and very presentable. They go above and beyond which you don't really see often. Once you realize how great these two work in tandem it's hard not to realize how awesome these two are as a team. I have the utmost respect for them both and sincerely appreciate them as they always tend to put a smile on my face. Walter and Lisa deserve recognition, respect, and congratulations for being consistently great at their job. I really can go on and on. I just want to say thank you Skookum for allowing Walter and Lisa to service our building. We are located at Bldg 1210 here at McChord and I was told they would both be reassigned but thankfully that did not come to fruition. These two are the definition of excellence in my eyes and I say that because I truthfully mean it.

Joseph Abdelaal- Fort Chaffee, AR

Nominated by: **Roger Martin**, Site Manager, Fort Chaffee, AR

Joseph Abdelaal is a previous recipient of the President's award and was definitely deserving at that time. Since then Joseph, has maintained a parts room inventory, cost and budget tracking, and parts vendor relations that would rival some of the best inventory control companies in the nation. Since his last award Joseph has competed for and received a promotion to fill a position for new work tasking in our contract. I was pleased he was selected for the job but also concerned with his new assignment. As we all know, Skookum and our customer's quality expectations are very high and Joseph never misses the quality expectations of myself, our Quality department, or the customers expectations. Since his promotion Joseph has been wearing two hats at the Fort Chaffee operations, one of the new position and one of his previous position. He attacks both with the attention to detail and accuracy that we have all come to expect out of his work. With these extra efforts I am pleased to say Joseph has been learning a new and very unusual job and has not allowed any of the current maintenance work to go without parts or supplies. He has kept the parts inventory accurate and up to date. He has also kept Fleetbosse updated tracking expenses and spending and has kept me apprised of budget spending and balances at a crucial time being the end of the fiscal year for the contract.

There are so many Skookum employees deserving of the President's award and I hope that all get their chance to shine. Joseph is one of Fort Chaffee's examples of what Skookum instills in its employees through their core values.

Fort Meade Celebrates Retired Vets!



Ft. Meade had its annual Retirement Appreciation Day on 21 OCT 2016. Three drivers volunteered to shuttle those that proudly served to the Dining Facility for lunch and back to McGill Training Center in order to honor military retirees. **Joe Hyson**, **Juluis Washington**, and **Jimmy Saunders** were excited to once again assist those that served. They all drove for this event last year.

Joe said that he really respects all who served but particularly those at this event because they were in for the long haul and reached retirement. He said he especially enjoys talking to those that served in WWII and Korea as well as other wars and conflicts. Jimmy drove the handicapped accessible bus and went above and beyond by assisting every disabled hero on the bus. He made sure all those in wheelchairs were strapped and locked for transportation and personally stowed all equipment that was needed to assist the warriors. Jimmy, a veteran himself, is very proud to go "the extra mile" to those that served. Juluis

drove the lead bus and shuttled the largest groups on his shuttle. His energy and enthusiasm was evident as the last of the retirees left his bus and he assisted them off and returned all their equipment to them.

James Dumas / TMP Supervisor / Fort Mead, MD

JBLM Janitorial Says Farewell!

JBLM Janitorial says goodbye to two of our own, **Stan Mirth** and **Terry Harris**. These two will be missed by the whole staff. Stan came to us in April of 2011 and was the rock for the Swing shift. Stan always put in extra attention to detail to keep the customer satisfied. He looks forward to traveling and spending time with family.

Terry joined us in October of 2011 and has been on the Day shift crew. Terry brought laughter and joy to the work environment and lent a helping hand to everybody. She goes forth to spend time with her grandkids and plans to enjoy some long awaited travel with her family.

These two leave very large shoes to fill because of their work ethic and the customer satisfaction scores Skookum received while they were here. From the Staff of JBLM Janitorial Good Luck and thank you both!!!

Tom Whipple / JBLM Custodial Manager / JBLM, WA

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Updates from D-40 Electrical and Lamping

Recently our Electrical and Lamping division was tasked with installing new exterior high output LED lighting fixtures, not on the roofline, but on top of the spot towers located on the roof of one of the buildings on PSNS. This required one of our Lamping teams, **Jeff Richardson** and **Tate Wade**, to navigate the nearly 80 lb fixtures up four flights of stairs to the roof top and then also up another 30ft to the top of the towers.

After speaking with the crew, they stated that "*the work was taxing, but worth it.*" The new upgraded fixtures increased the flood lighting area and illumination. It also decreased the energy usage and the need for replacement lighting due to burnt out bulbs. Our POC is extremely pleased with the outcome of this upgrade and we are proud to provide the needed services to our local Naval Shipyard.



John Berg / Production Control Manager /Bremerton, WA

Bangor Janitorial is Busy as Always!

Bangor Swing Shift excels no matter what comes their way. The true teamwork and commitment of the Swing Shift crew has not gone unnoticed. In the face of typical fall absences, a few additional requirements, and unforeseen changes in routes they have continued to excel, and provide great customer service. In multiple cases almost half of the team was out, but the Mission was still completed on schedule. By working together and supporting one another, the Swing Shift has proven how effective they really are.

Leadership has received several emails from the customer and have had multiple Customer Surveys come back with great positive feedback. We have had notes and emails from each of them wanting to recognize each other's willingness and dedication to the service contract that Skookum provides. Bravo Zulu!

Charles Faulkner / Janitor Supervisor / Bangor, WA

Skookum Baby Alert!

Division 44, The Bangor Galleys, would like to share their latest baby with everyone. Little Jayden was born to **Julianna Taylor**, Trident Food Service Worker, and his Daddy, Anthony, on August 16, 2016. He was 7' lbs 6 oz. Best wishes Julie and Anthony!



VitaMin

Vital health information in a minute



SIX TIPS FOR HOLIDAY TRAVEL WITH LESS STRESS

Spending time with family and friends makes the holidays shine. If you're traveling, you may get slowed down by winter weather, traffic on the road or crowds at the airport. Luckily, there are many ways to travel safely and arrive on time and unfazed.

Plan and prepare

- 1. Pack smart.** Minimize the bags, especially if you're flying. Put important papers, medicine and a change of clothes in your carry-on bag. Ship gifts before your trip or give gift cards.
- 2. Allow extra time.** Build in extra time to deal with the surprise mishaps so you don't have to rush.
- 3. Get tech savvy.** Download books, music, games and movies for quick access to entertainment. Use travel apps to easily check a flight status, estimate waiting times through security lines and find the cleanest bathrooms on the road.
- 4. Know before you go.** Plan alternate routes to use if needed. Look for interesting places to stop along the way.
- 5. Stay on schedule.** If you're taking a plane, a morning flight is more likely to be on time. Also consider the potential for weather events when planning airport layovers. Layovers in cities with snowy or icy conditions could lead to delays. If driving, roads are less crowded at night. Check weather and road conditions before heading out.

- 6. Be prepared.** Make sure your car has good tires to handle winter conditions. Pack an emergency kit. Include snacks and water, a snow shovel, blankets, flashlights and extra batteries.

Saving money

If you're planning a road trip, use mobile apps to find affordable gas stations on your route.

If you're flying and have some time flexibility:

- Fly on off-peak days (return on the holiday or a Saturday) or the week before or after a holiday.
- Book a holiday trip to a city with many hotels, such as Orlando or Las Vegas.
- Use reward miles or points.
- Explore flights with a layover, or two one-way tickets.

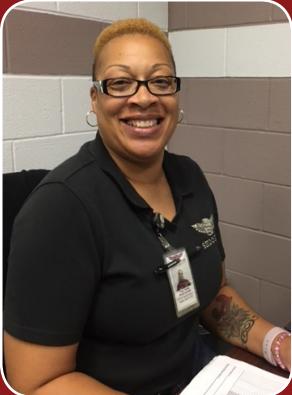


Together, all the way.[®]

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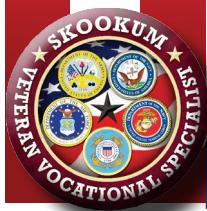
Skookum Veteran Spotlight



Meet Veteran, **Natasha Fraley**. She served in the United States Army for twenty years and was deployed in both Desert Storm and Iraqi Freedom. Natasha has been stationed around the world to include Korea, Germany, Fort Knox, KY, Fort Stewart, GA and both Fort Sill and Fort Hood in the great state of Texas.

Natasha has been with Skookum for a little over two years and is currently a Stock Clerk Lead at the Fort Hood Central Issue Facility. Natasha spends her extra time at Central Texas College, where she is currently pursuing a degree in Medical Billing and Coding. When Natasha has free time, she enjoys activities with friends or going to visit her family in Florida. Natasha is the proud mom of 24 year old daughter, Latinisha, who is pursuing her Master's degree in Psychology at Western Kentucky University.

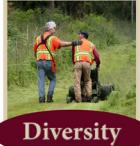
Monique Perez / Vocational Specialist / Fort Hood, TX



CORE VALUES



Partnership

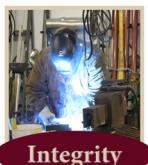


Diversity

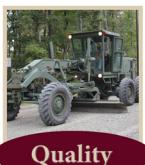


Commitment

SKOOKUM



Integrity



Quality



Exceptional Results with Extraordinary People

Each week, an employee wins the Skookum President's Excellence Award. The winner will receive a \$100 Prize along with a Skookum Excellence Pin. This award is given to an employee who has demonstrated excellence in one or more of our Core Values or exceptional commitment to Skookum's Safety culture. The winners are announced in the Skookum Skoop Newsletter every month. Anyone is welcome to nominate a Skookum employee for this award: customers, supervisors, employees, peers, managers, etc.

To nominate, go to: www.skookum.org/news-media/award-winners

Fill in form and click submit. Your nomination will go directly to Skookum CEO, Jeff Dolven.