

The SKOOKUM Skoop

October 2016



*Spooky Skookum down at White Sands Missile Range! Check out all their Halloween decorations!
Happy October, Everyone!*

Fort Hood: Focusing on Veterans

The year was 1986. The Chicago Bears had won Super Bowl XX in New Orleans and the Oprah Winfrey Show first aired on national television. It was also a fabulous year for **Zachary Petties**. Zach had met the girl of his dreams. She became his high school sweetheart and love of his life. Two years later, Zachary and Amanda were wed, and 27 years later... Zachary still refers to Amanda as his high school sweetheart. Together they raised three fantastic children, one of whom is serving with the U.S. Army at Fort Gordon, Georgia.



Zachary also had the distinction of honorably serving in the U.S. Army for 24 years before retiring as a First Sergeant. While on deployment to Afghanistan, Zachary was injured in combat and is the proud recipient of a Purple Heart Medal. When Zachary isn't donning the Skookum Logo at work, he's very committed in a number of endeavors involving his church and community. Zachary is an Elder at The Church of Christ and a Coordinator for a youth program called "Lads to Leader", a program that focuses on preparing young adults to become good leaders.

Zachary is also very involved in helping his community. He supports programs that support the elderly, and volunteers by feeding the homeless, working at the Killeen Food Pantry, The Single Soldier's Program, and The Children's Home for Abandoned Children. Zachary is an active member of the Star Group, Veteran's Helping Veteran's, and a member of the Purple Heart Association. In his spare time, Zach enjoys tutoring young adults, fishing, hunting, bowling, but most importantly spending time with his family.

Tom Duchateau / Site Manager / Fort Hood, TX

Fort Hood Celebrates Five Years!

It's hard to believe that our Skookum Team has been together at the Fort Hood CIF since the latter part of 2011. It's been quite a journey, with more than a couple of bumps in road, but we succeeded. Our achievements and success are the direct results of our employee's determination, hard work, and commitment. Their enthusiasm and ambition is what has cultivated the "Best CIF in the Army". We were all pretty excited to have **Jessica McLoughlin**, our General Manager, visiting during our 5 Year Celebration. It was truly an honor to have Jessica present The Skookum Five Year Pin to 25 of our original team members. Jessica...Thank you very much! I would also like to take this opportunity to thank the entire staff at the Skookum Home Office in Bremerton, along with the Fort Hood Logistics Readiness Center, for all of the support they provided over the last five years.

Tom Duchateau / Site Manager / Fort Hood, TX





October Birthdays!

01	Timothy Sloan	09	Chris Conway-Newton	22	Jon Krech
01	James Catlett	09	Thomas Whipple	22	Alex Allen
01	Victoria Barkley	10	James Vauss	24	Jerry Good
01	Jamie Handy	10	Matt Garnett	24	Gregory Lewis
02	Joel Nededog	11	Jeffrey Jennison	24	Ariel Pino
02	Roger Thomas	11	Antonio Moreno	24	Federico Aragon
03	Dena Creekmore	11	Alexander Edwards	25	Ronald Cabanlong
03	Dannie Hollister	11	Stacey Day	25	Debra Stevenson
03	Michael King	12	Joseph Shults	26	Bradley Regan
03	Maricel Melendres	12	Robert Fetter	26	Remy Deleon
03	Curt Lavender	12	Le'Trell Whitehurst	27	Jose Jimenez
03	Jason Carroll	12	Wilmon Barber	27	Susan Keim
04	Sandi Espinosa	12	Brian Woodall	27	Stephen Gazda
04	Jeremy Harper	13	Edwin Azurin	28	Jocelyn Talucad
04	Tiffani Arthur	13	Sun Smith	29	James Stanfill
04	Jorge Jimenez	16	Rodney Harris	29	Gene Tomes
05	Gregory Martin	16	Hudson Graf	29	Tanesha Young
05	Michael Concepcion	16	James Williams	29	Carl Singleton
05	Roberto Gutierrez	17	Carlton Hudson	29	Brynn Mastel
05	Scott Stivers	17	Robert Clay	30	Steven King
05	Richard Plunkett	17	Aaron Wright	30	Jordan Baranda
06	Byron Dickerson	17	Linda Biedermann	30	Marie Campanoli
06	Sherrie Thurman	18	Cleotha Wood	31	Kevin Hitchner
07	Danyell Bartholomew	18	Raquel Kaal	31	Cassie Carr
07	Randi Clayton	18	Peleiupu Leiataua	31	Kevin Williams
07	Devin Gagne	19	IvyRose Espinal	31	Armando Felix
07	Robert Kennard	21	Humberto Chavez		
08	William Bennett	21	Derrick Nakahara		
09	Mile Grant	21	Ricardo Morales		
09	Michael Parsons	22	Timothy Sullivan		
09	Joseph Hyson	22	James Jordan		

October President's Excellence Award Winners

Skookum Safety Culture Award

Monte Bullard - Fort Lee, VA

Nominated by: **Ann Robins**, QC & Safety Manager, Fort Lee, VA

Monte Bullard has lead the Paint Shop team since the beginning of our contract here at Fort Lee (over 3 years). His shop has had a zero incident rate during this entire period. He continuously leads by example and continues to encourage and enable his staff to take part in Skookum opportunities and training. This year alone, there have been 4 continual improvement ideas from his staff to help make the work site safer for the customer and the staff.

Monte blends his excellent customer service skills, knowledge of the mission, with the ability to maintain a accident free workzone. He has been mentioned by name in several customer feedback forums as having an extremely professional and talented staff. His genuine in terest in his employees well-being is evident to other staff members and customers alike.

Mr. Bullard deserves this recognition for his outstanding dedication to the Skookum Core Values and Safety performance.

Randy Hartman and Bill Doucette- JBLM, WA

Nominated by: **Julie Koppisch**, 62d Maintenance Group, JBLM, WA

Once again I'd like to thank you and your crew for bailing me out of a jam. Yesterday, I came in to work to the sight and smell of rusty/oily water all over my carpet and furniture along with disintegrated ceiling tile mush all over the place. We had had an a/c coil spring a leak overnight and boy what a odiferous mess! Fortunately, DPW was Johnny-on-the-spot starting the repairs. As I was getting ready to call Bill to ask for his help post repairs I turned around to find him standing right next to me! He'd come to follow up on my previous issues and just happened to be right on time for my next one!

He sent Randy out immediately to assist with controlling some of the mess and sme ll right away with plans to return once the repairs are complete so area can be thoroughly cleaned. Again, your guys are awesome and I couldn't ask for better service!! Please thank them for me.

Charles Faulkner- Bangor, WA

Nominated by: **Christine Jackson**, Admin Assistant, Navy Exchange, Bangor, WA

I was trying to locate who was responsible of taking care of garbage pickup in front of the Navy Exchange at NBK Bangor. I called multiple numbers and companies but when I called the Keyport Bangor Facilities Maintenance phone number I was directed to Mr. Charles Faulkner. A very friendly, happy and helpful person. Instead of just blowing me away since Skookum was not responsible for this particular service on base, Mr. Faulkner went out of his way to find me a POC for CHUGASH. He went out of his way to go next door to get me a name and a phone number and he even offered to assist me if I could not get any assistance on emptying the very full garbage in from of our store.

I just want to express my appreciation to your employee, Mr. Faulkner that has the Best Customer Service skills.

Bill Doucette- JBLM, WA

Nominated by: **Cedrick M. del Castillo, Foreman, 62 Operation Support Squadron, JBLM, WA**

Recently, my breakroom carpet needed a well over-due cleaning to removed bad stains and abuse from all the foot traffic over the years.

Bill Doucette came in to work on the carpet and I wanted to let Skookum know what an "OUTSTANDING JOB" he did cleaning and removing the stains in the carpet. I've been in this building since Sept 2000 after they re-opened the building from renovations, and the carpet hasn't looked this GOOD since.

He was so Professional and helpful making my breakroom look as Sharp as the day we opened it up. Skookum is in Great Hands with Bill working the buildings on JBLM for sure!

Skookum NRL Employee Recieves Award!

Dear Mr. Harrison: *Andy*

Congratulations on being presented the 2016 ASE World Class Technician Award by the Auto Care Association and National Institute for Automotive Service Excellence. You must be pleased that your highly regarded work and dedication to professional excellence have been rewarded with this prestigious honor.

You epitomize the hardworking citizen that we admire in Maryland and this recognition speaks to your commitment to the highest standards in the automotive industry. Please be assured of my deepest appreciation for your achievement.

Again, I extend my congratulations and best wishes to you for continued success in all your endeavors as a lead master mechanic with Skookum Contract Services and if I can ever be of assistance to you, please do not hesitate to contact me.

Congrats!

Sincerely,
Peter
Peter Franchot
Comptroller

PF/bes

On August 10, **Andy Harrison**, Master Mechanic Lead at Naval Research Laboratory, received a personal letter from the State of Maryland Comptroller, **Peter Franchot** recognizing Andy for achieving the 2016 Automotive Service Excellence (ASE) World Class Technician Award. Of the more than 840,000 automotive technicians working in the United States, 12 outstanding individuals have qualified for the prestigious 2016 World Class Technician Award. Congratulations Andy!

Bob Cordell / General Manager / Bremerton, WA

School Supply Drive

In August of this year, the Home Office formed a new committee, the Skookum Community Action Network. The mission of our committee is to help our community with projects, donations, and volunteering, that lines up with Skookum's core values.

Our first act of helping the local Bremerton community was partnering with another local company, Kitsap Community Resource (KCR), to help support students in need. We ran a school supply donation drive August 15th through August 26th. When we dropped off the supplies collected to KCR, they had already helped about 67 families with school supplies and the additional donations we provided helped another 10 families.

We are very excited about this new committee and opportunities Skookum will have in helping our local communities. Our goal is to reach out to all the communities we serve.

Sharleen Yoakum / Benefits Manager / Bremerton, WA

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To receive "The Skoop" newsletter via email click ["Sign up to Receive Newsletter"](#)

JBLM Sanitation & Fleet

Sanitation has been very busy, which is usual this time of year. Not only with supplying latrines for all the military training but this year the Open House (formally the Air Show) came back! Requirements for this event included 450 pieces (latrines and sinks) that had to be set up Thursday and picked up Sunday Night. **Vicky Stufflebeam** led the way with the help of some very talented folks. The team work and dedication from everyone made the event a huge success and I can't thank them enough for the outstanding attitude they had over the weekend. **Jessica Sablan, Ken Crouse, Arnray Mincey, Curtis Lake, Doug Miclette, Patrick Tigie** and **JR Stoner** along with Vicky not only set them up on Thursday, but performed services on Friday and Saturday night, then spent Sunday night picking them up.

I'd also like to say thanks to the folks at D-40 for assisting me in a time of need. It's great to work with folks who will take time out of their busy day to help another department, very much appreciated!



Fleet has picked up a little as well with the addition of another unit located on North Fort. That being said, we brought back **Anthony Bass** to assist us in that mission, along with **Vince Baza**. These two individuals are performing services and repairs, along with assisting the unit with their knowledge and expertise. **Andy Desotell** took some time off, thus leaving **Jim Gilmon** to lead **Mike Noehl, Marlan Oaks** and **Charles Sands** over at shop 9570. **Kevin Hitchner, Mike Concepcion** and **Victor Cobb** are still representing Skookum to the highest level as sub-contractors over at VSE.



Bob Ratliff / Sanitation & Fleet Project Manager / JBLM, WA

Celebrity Chefs Visit Bangor Galley!

The Bangor Galley hosted three celebrity chefs on September 21st. "Panini" **Pete Blohme**, who has appeared as a guest judge on The Great Food Truck Race was there along with **Celina Tio**, former contestant on Top Chef Masters and Iron Chef America: The Series, and **Sike Vlahos** who owns Voula's Offshore Café on Seattle's Lake Union. The chefs are part of Messlords, a group of chefs that travel to different Galleys and ships all over the world to entertain sailors and boost morale! The menu that day included Lobster Tail in a cilantro lime sauce, flank steak, Hatch green chile pork, and chocolate bread pudding with a homemade caramel sauce.



Other activities were going on during the special lunch as well; the Navy Band played and there was a rock wall for everyone to climb. Our own **Toni Keith**, Galley Supervisor, participated, as well as several other employees.

The Skookum team at the Galley enjoyed their time spent with the chefs. Lots of smiles and laughter were shared as sailors and civilians alike pulled together to deliver a fantastic meal.



Ashlyn Alford / Communications Specialist / Bremerton, WA

JBLM CIF



We had a new arrival to our extended Skookum Family back in April. **Tammy Sowards**, one of our General Clerks is the proud Grandma of Aveline Faith Jenkins. She was born 6 April 2016. Weighing in at 6 pounds 11 ounces and 20 inches long. Welcome Baby Aveline!

Justin Seagrove formally a General Clerk III was selected as our new Quality Control Clerk. Justin has been with CIF for almost 4 years and has been doing amazing in his new position. Congratulations Justin, well deserved!

During the interview process for the Quality Control Clerk position we were able to fill the positions that were open for General Clerk and General Clerk On-Call. **Ruth Cruz** was selected as the General Clerk. **Denise Vanderbilt** and **Misty James** were selected for the On-Call position. A big welcome to all three!

We gained three new folks but we are sad to say we are losing one. Well he isn't going far; **Duane Charley**, an On-Call Warehouse worker, is moving to Janitorial. We will truly miss him but he will make a great addition to Tom and Brian's Team. Thank you for all your hard work and commitment to the CIF!

This month we have two Front Line employee's celebrating their 5 year mark with Skookum. **John Taylor** and **Chi Hun (John) Park**. Nice Job to the both of you and enjoy those 3 weeks of vacation you have been waiting for!! **Linda Rollag** received her 10 year pin and **Jennie Curz** received her 15 year pin. They were both presented by Jeff Dolven during a recent visit.



Once again the CIF held a blood drive for the JBLM Blood Bank. Thanks to **Brandon Holmes**, with the help of **Rhachel Manalac** it was a great success, but we wouldn't have expected anything else from them!



Our E-Order Team has been busy off site conducting a RFI Fielding. The team consists of **Ron Cabanlong**, **Jodi Groom**, **Rodolfo Francisco** and **Chad Wise**. This go around, they processed approximately 850 deploying soldiers. The team received high praise from the PEO Soldier Team, the LRC Director, and the customers for their efficiency, professionalism, and knowledge. Kudos to you all!

Shelly Johnson / Operations Manager / JBLM, WA



Flu season is knocking at your door

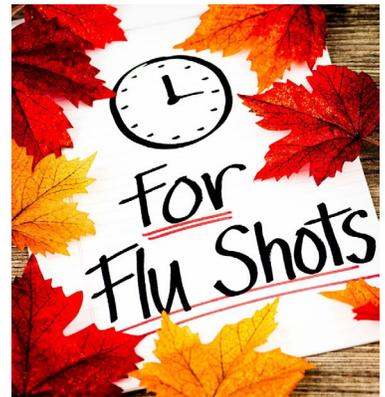
Our flu season is around the corner. And while the timing varies in different parts of the country, most flu activity — influenza-like illness, hospitalizations, and sadly even deaths — will occur between October 2016 and run into May 2017.

Check with your insurance provider for flu vaccination information

Every year is a new year when it comes to flu season — presenting its own uniqueness with regards to being earlier, running later, a

milder or heavier season. New flu vaccines are released each year to keep up with rapidly adapting flu viruses. There is one constant from year-to-year that does not change — influenza is a respiratory infection that can cause serious complications, particularly to young children, older adults and people with certain medical conditions. Flu shots are the most effective way to prevent influenza and its complications.

Flu shots are available now and experts — along with The Centers for Disease Control and Prevention — are recommending receiving the flu vaccine as soon as possible. After all, it



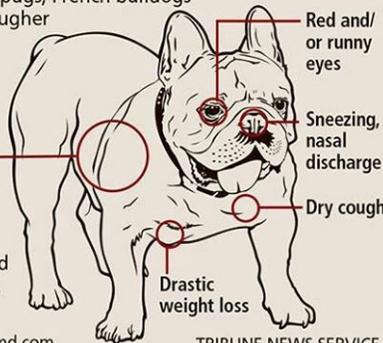
takes about two weeks after the vaccination is administered for our body's immune system to fully respond.

It is important we start taking action now to make sure we keep ourselves, children, and loved ones healthy and flu-free.

RECOGNIZING CANINE INFLUENZA SYMPTOMS

All ages and sizes of dogs are equally at risk. However, dogs with "flat snouts" like pugs, French bulldogs and Pekinese may have a tougher time dealing with the flu because of the anatomy of their respiratory tracts.

FEVER: Above 104 degrees Fahrenheit, pneumonia, specifically hemorrhagic pneumonia, can develop. The virus affects the capillaries in the lungs, so the dog may cough up blood and have trouble breathing.



SOURCES: AP, pets.webmd, petmd.com

TRIBUNE NEWS SERVICE

Don't forget about your pets; They get sick too.

Skookum Veteran Spotlight



Meet United States Army Veteran, **Josh Rupert**. He served with the United States Army as an Artilleryman, for eleven and a half years. During his time in the service he spent five years in Korea, twelve months in Afghanistan, and five and a half years here at Joint Base Lewis McCord where he retired in 2014 as a Sargent 1st Class.

Josh came to work for Skookum in April 2015. He said he remembered seeing the Skookum T-Shirts at CIF when he was retiring and decided to look it up and apply. He now works as an Issue Turn Clerk at CIF. He says he really enjoys being able to have the interactions with the service men and being able to talk to them and give them words of advice.

When asked what he likes to do in his free time he said he doesn't have much free time because he's often chasing around his five year old son.

Mindy Smith / Vocational Specialist / JBLM, WA



Skookum President's Excellence Award

CORE VALUES



Each week, an employee wins the Skookum President's Excellence Award. The winner will receive a \$100 Prize along with a Skookum Excellence Pin. This award is given to an employee who has demonstrated excellence in one or more of our Core Values or exceptional commitment to Skookum's Safety culture. The winners are announced in the Skookum Skoop Newsletter every month. Anyone is welcome to nominate a Skookum employee for this award: customers, supervisors, employees, peers, managers, etc.

Exceptional Results with Extraordinary People

To nominate, go to: www.skookum.org/news-media/award-winners
Fill in form and click submit. Your nomination will go directly to Skookum CEO, Jeff Dolven.