



# SKOOKUM

## *Skoop*

SEPTEMBER  
2017

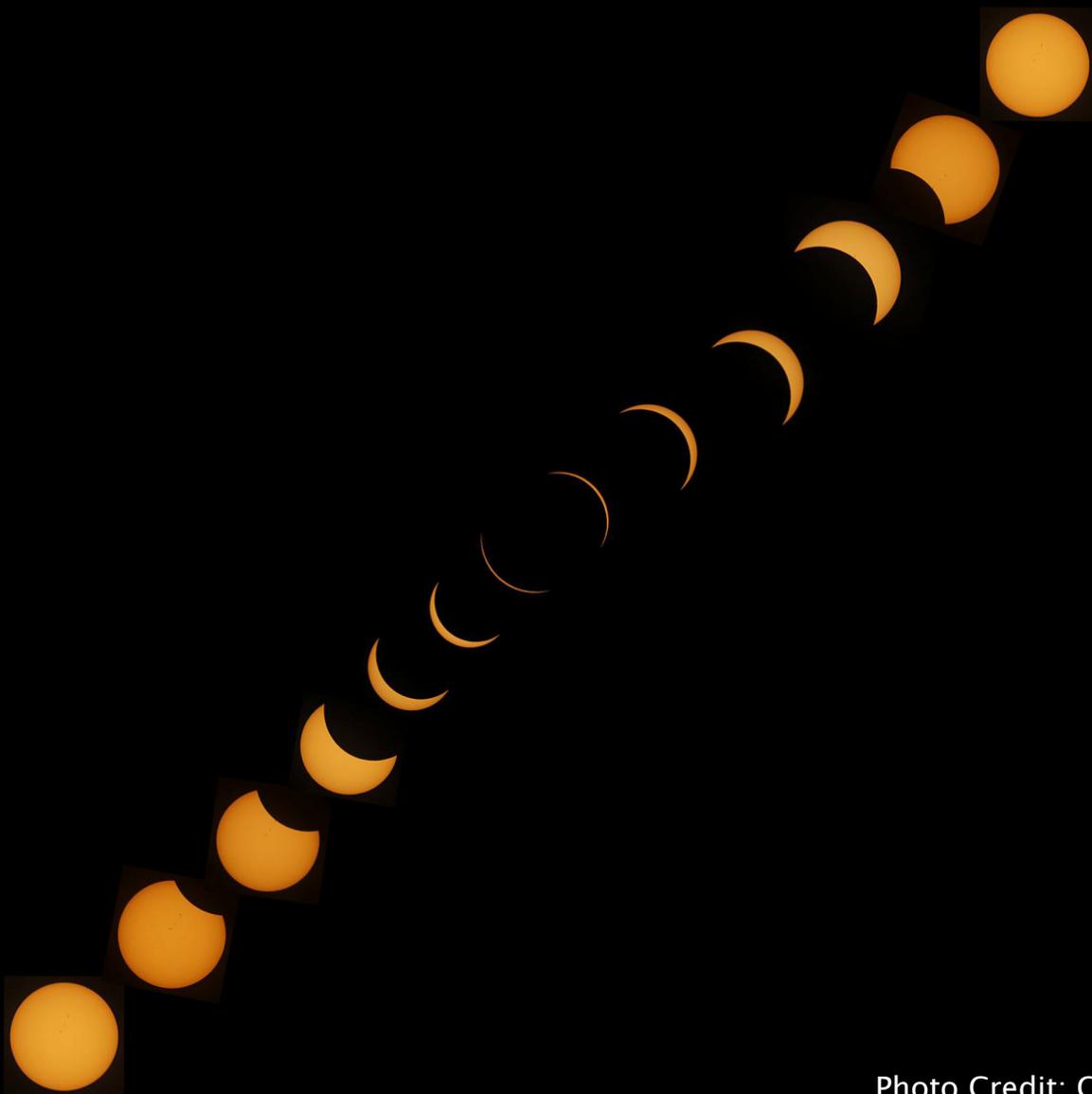


Photo Credit: Craig Wiese



*"There is a time in the last few days of summer when the ripeness of autumn fills the air."*

*-Rudolfo Anaya*

# HURRICANE RELIEF FOR PEOPLE WITH DISABILITIES

Thousands of people with disabilities have been affected by Hurricane Harvey and Hurricane Irma. Skookum has partnered with an organization whose mission is to extend a helping hand to those affected and to get people with disabilities back on their feet after a natural disaster.

Skookum will match donations up to **\$10,000** to help Portlight in their efforts. If you feel so moved, please donate today at [www.portlight.org](http://www.portlight.org)

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**\*\*In the “Add special instructions to seller” space please write SKOOKUM so Portlight can tell us how much to match. Thank you!**



## CHILE SEASON AT WSMR



Great things are happening here at WSMR and we would like to tell you all about it. To excel and better yourself for a brighter future, you must set goals and aim for accomplishment. We are pleased to inform you about a few promotions that were granted to individuals who have proven that hard work and dedication goes a long way. **Sergio Ruiz** (on the right) and **Leslie Clary** (on the left) are our new General Maintenance III technicians. Also, **James Williams** (in the middle) became our new General

Maintenance II. On behalf of Skookum here at WSMR we would like to give a big congratulations to these three gentlemen.

Summer is coming to an end and fall is near; that doesn't mean that the sun won't be shining for a Labor Day celebration. This Labor Day marked the 46th annual Chile festival which attracts more than 30,000 visitors from all over the United States. The event features samples of recipes, crowning of the chile festival queen, horseshoe toss, great artisan food booths and a carnival for all ages. The aroma of roasted green chile fills the air as families gather to taste this delicious and famous Hatch Valley chile.



Kristina Tharpe | Maintenance Scheduler | WSMR, NM

## WELCOME FORT RILEY TFM!

Skookum welcomes our newest Site Manager, **Howard Whittaker**, to lead Skookum Fort Riley, Total Facilities Management (TFM) contract. In July the phase-in of the contract commenced with final employee interviews, equipment and tool procurement, safety training, and company orientation. Skookum's start date was August 1.

Fort Riley, "Home of the Big Red One," the Army's 1st Infantry Division and located in the Central Flint Hills region of northeastern Kansas, one hour west of Topeka, the state capital.



Skookum's scope of work includes performing quality preventative maintenance on all elevators, building cranes, emergency generators, air compressors including facility maintenance and repairs throughout the post. Also, Skookum is tasked with overseeing the operation of the Central Vehicle Wash Facility which supports the Army soldiers with washing down equipment returning from "field exercises" and capturing & holding the "wash water."

This new contract will be Skookum's third contract at Fort Riley, and Howard will be partnered with **Neal Carson**, GSA vehicle maintenance and **Damon Darroch**, Grounds Maintenance.

**Bob Cordell | Regional Vice President | Bremerton, WA**

**You are invited** to join us in Gig Harbor, WA on Sunday, September 24th!

Skookum is pleased to announce our continued support and participation with **Race for a Soldier** this September. Funds raised by this event are contributed toward helping soldiers and their families recover from war and readjust to life back home. Run or walk the Half Marathon or 5K; a Kid's Dash is also available.

# RACE FOR A SOLDIER

Please Register  
Online using  
coupon code:  
**SKOOKUM17**

<https://runsignup.com/Race/WA/GigHarbor/RaceForASoldierHalf>

Don't live in Washington State but want to participate? Do the **Virtual Run!** You can run and join the cause where you live. This does not register you for the official race in Gig Harbor, but you will receive an official shirt and finisher medal so you can look the part. This a great opportunity for all Skookum sites to participate and come together as a team! See your site Wellness Champion or Site Lead for more information. Skookum will cover the registration fee for employees and one guest per employee. Please register online using promo code SKOOKUM17, and be sure to select "**Add Another Registrant**" to sign up your guest.



## CROSS-FUNCTIONAL TEAM: GOLD TEAM

A recent re-organization occurred at the Bremerton Home Office with the development of a pilot operational cross functional team. It was established and organized to revise the strategy of the Home Office support to Skookum's operational site managers.

This pilot team is led by **Bob Cordell** and the team includes **Jackie Beemer** (Security Specialist), **Carolyn Day** (Employment Outreach Manager/Recruiting), **Linda Karmann** (Human Resources Generalist), **Nate Marshall** (Vocational Specialist), and **Brynn Mastel** (Cash Management Analyst/Finance). The Gold Team supports our various functional partners: **April Robertson**, **Candace Brown**, **Mandy Belcher**, and **Ryan Kirby**, to ensure the sites stay fully operational.

As a service provider customer service is job one. Ensuring and maintaining an operational focus to our site managers will ensure needed support is focused and aligned to **Cory Golden**, USCG Curtis Bay Maryland; **Jeff Iafrazi**, Fort Meade, Maryland; **Carl Singleton**, Naval Research Laboratory, Washington DC, **Rob Fetter**, Fort Lee Virginia, **Bruce Cochran**, Oak Ridge Tennessee & Fort Chaffee Arkansas, **Neal Carson**, **Damon Darroch** and **Howard Whittaker**, Fort Riley Kansas; and **Alysa Russell**, Port Townsend Washington. All our Site Managers continue to represent Skookum values of Quality, Commitment, Integrity, Diversity and Partnerships.

The goal of the new Cross Functional Team is to support our site managers as they strive daily to represent Skookum, deliver exceptional results, partner with our customer, and grow and develop our great employees.

**Bob Cordell | Regional Vice President | Bremerton, WA**

**Vincent Brandt, William Abel, Rohan Moore**  
Grounds Team, Curtis Bay, MD  
Nominated by: **Bill McKenzie**, Facilities Maintenance Manager, Bangor, WA

The Skookum Philadelphia contract, was in much need of assistance with Grounds, and preparing for the site's Family Day. The Curtis Bay Crew stepped up to the plate on two separate occasions, without any hesitation. Working long hours augmenting the Philadelphia Grounds Crew, they managed to cut, and beautify the more than 60 acres of grass on the two compounds, not once, but twice. This was mostly in preparation for a major event, Family Day. The event is not held very often, and thousands of our customer's family members attend this high visibility gathering.

Their work ethic, positive and fun attitude, outstanding customer service, and their ability to go above and beyond is most deserving of your award.

**Giulia DiLucido**  
Material Coordinator, Philadelphia, PA  
Nominated by: **Dan Penix**, Project Manager, Philadelphia, PA

Commitment—Giulia has definitely demonstrated outstanding achievement in this Core Value. She has gone above and beyond to meet our customer's needs. When presented with new and difficult tasks, she doesn't just push them aside she finds a way to get them done. She always gives her input to her teammates to assist them in servicing the customer at the highest standard. Giulia was also mentioned and commended by our customer at the quarterly meeting for the work product she produces monthly and her work ethic and assistance on a daily basis.

SEPTEMBER  
PRESIDENT'S  
EXCELLENCE  
AWARD  
WINNERS

## CURTIS BAY COAST GUARD DAY!

Happy 227th Birthday, U.S. Coast Guard! August 4, 1790 to August 4, 2017. The YARD successfully celebrated the "Annual Coast Guard Day" to commemorate the 227th Anniversary of the United States Coast Guard. Coast Guard Day is held to commemorate the founding of the United States Coast Guard as the Revenue Marine on August 4, 1790, by then-Secretary of the Treasury Alexander Hamilton. On that date, the U.S. Congress authorized the building of a fleet of the first 10 Revenue Service Cutters, whose responsibility would be enforcement of the first tariff laws enacted by the U.S. Congress under the U.S. Constitution.

Skookum Curtis Bay played an active role this year at the YARD and ensured the grounds, landscaping, the Grove picnic area and kids play area were manicured to ensure the YARD celebration would be well received and enjoyed.

Great job Skookum Curtis Bay for making the event such a huge success and impeccably showcase the YARD.

**Cory Golden | Site Manager | Curtis Bay, MD**

## JBLE CELEBRATES 4 YEARS

September 15, 2017 will mark the 4th anniversary of Skookum Contract Services at Joint Base Langley Eustis. Our Government customer is more than happy with the service that we have provided to the soldiers and we look forward to serving them for years to come.

Skookum JBLE would like to welcome aboard Tanisha Pinkney, our new Stock Clerk in the Supply Support Center. We hope that you will enjoy working for Skookum at JBLE. Everyone working in the warehouses is ready for it to cool down in Virginia; it has been a challenge working with the high temperatures and high humidity.

The Property Book Office just completed the GCSS-Army conversion. They are now in the process learning the new system. Once we are comfortable operating in GCSS-Army, we will start the process of updating all of the ISO Procedures for the Supply Support Activity. In August, the customers on the installation have either been in brown out or black out so they haven't been requisitioning any items. The warehouse is geared up and ready for any and all backlogged orders that our customers were unable to place. We are here to help our customer meet their mission!

**Jean Spell | Site Manager | JBLE, VA**

## NOMINATE SOMEONE EXCEPTIONAL TODAY

**SKOOKUM** *Contract Services*

### OUR CORE VALUES

#### PARTNERSHIPS

We believe in Partnerships that create long term relationships with our customers.

#### DIVERSITY

We value the Diversity each one of us brings to the team

#### INTEGRITY

We have the Integrity to do what is right

#### QUALITY

We are passionate about Quality

#### COMMITMENT

We have Commitment to our employees, customers and fellow team.

*Exceptional Results with Extraordinary People*

The Skookum President's Excellence Award is given to an employee who has demonstrated excellence in one or more of our Core Values or exceptional commitment to Skookum's Safety culture. Four winners are chosen every month and awarded with a \$100 prize along with a Skookum Excellence Pin. Winners are announced in the Skookum Skoop Newsletter. Anyone is welcome to nominate a Skookum employee for this award: customers, supervisors, employees, peers, managers, etc.



# Skookum Wellness

September 2017

## *Did you know Skookum offers an Employee Assistance Program (EAP)?*

The Employee Assistance Program (EAP) at it's heart is a counseling service, and so much more. It is a great resource to use when you are facing issues that interfere with your well being. The EAP offers up to 3 face to face visits with a qualified clinical expert who can assess your concerns and develop a plan of action. It is free to our employees, spouses, domestic partners and children up to age 26. It is completely confidential, convenient and easy to use.

### **Services available through the EAP:**

**Legal Services:** Speak with an attorney for up to 30 min at no charge. If you decide to retain the attorney, You will receive 25% off the attorney's hourly fees (Work-related issues are not covered. )

**Financial Services:** Speak to a financial Professional by phone for up to 30 min at no charge for the following:

Debt management, credit card education/consultation and budgeting advice. (investment advice not provided)

**Counseling:** Speak with a professional provider to help with a variety of issues such as: stress, personal issues, relationship and family issues, balancing work and home life, and becoming more resilient.

**ID Theft & Fraud Resolution:** This benefit can help you to protect you from theft or fraud and offer assistance should you become a victim of a fraud related crime.

**Home Ownership Consultation:** This benefit can help you to save thousands if you are buying or selling , refinancing or remodeling a home.

**Child Care & Elder Care Consultations:** Connect you with a specialist who can assist in arranging care or resources for your child or an older parent regardless of their location.

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