



SKOOKUM

Skoop

MARCH
2018



"In the Spring, I have counted 136 different kinds of weather inside of 24 hours."

-Mark Twain

SKOOKUM WELCOMES MELINDA JENKS



Melinda joined us as our Chief Manufacturing Officer, and will lead Skookum's entry into the Aerospace industry. A graduate of the Massachusetts Institute of Technology (MIT), Melinda holds a Master of Science degree in Aerospace Engineering. Prior to joining Skookum, Melinda served as Chief Operating Officer of CONNECT Supply Chain and had worked closely with Skookum in that capacity. Melinda possesses extensive experience in the aerospace industry, having held executive level positions in aerospace manufacturing facilities serving Original Equipment Manufacturers and the Department of Defense. Melinda enjoys spending time with her fiancée and three children.

SANITATION PREPARES FOR SUMMER

We've brought on a new driver for the Kitsap area to assist **Terry Richardson** with the hundreds of portable latrines on PSNS and Bangor Navy Base. We welcome **Ben Albert** to our team! Ben worked for Skookum back when we were in the old Home Office located off Burwell Street. Ben has been training with Terry for the last couple of weeks learning and performing services to meet our high standards of quality that we have set for ourselves. Since the training Ben's been on his own and doing a great job!



At JBLM we've been fairly busy this winter and fortunately, the weather has cooperated. While the snow has stayed away the rain has hit, so at times the drivers get into mud that is unforgiving and won't allow them to proceed without a tow from another driver or a tug from a winch. Working together as a team, we get it handled. We've been forewarned that this may be a very busy summer, the whole team is excited and ready!

Bob Ratliff | Project Manager | JBLM, WA

FORT MEADE WELCOMES QC & SAFETY



Fort Meade's Quality and Safety is at the core of Skookum's success. We take pride in the quality of our services and the safety of every member of the Skookum family including our clients and customers.

Mr. James Jargba was transferred from Curtis Bay, where he served as the Warehouse Specialist II, to join Fort Meade's Safety Department as the Occupational Health and Safety Specialist. Skookum would like to congratulate James as he has been promoted to Quality Control Manager in the QC department here at Fort Meade.

We would also like to welcome back **Mr. Lawrence (Larry) Stinson**. Larry previously worked for Skookum in Curtis Bay as the Quality and Safety Manager, where he returned and subsequently filled the vacant position for James. Fort Meade would like to take this time to welcome the newest members of the Management Team.

Reggie Pickett | Site Manager | Fort Meade, MD

JBLE SHOWS TEAMWORK

The JBLE employees would like to take this opportunity to welcome **Noel Urena** who has been hired as a Shipping/Receiving Clerk in the Supply Support Activity. **Christopher Sprouse** has been promoted to Stock Clerk in the Supply Support Activity. We hope that they enjoy working for Skookum at Joint Base Langley Eustis. **Maria Figueroa** has retired and has moved to Florida, we wish Maria the very best and hope she enjoys her retirement. We will miss her!!!

The Supply Support Activity has been extremely busy since the middle of December due to changes to number of lines that the SSA carries to support the JBLE customers. The new lines of stock were coming in when they were hit with excess that had to be pulled to ship out. I want to thank **Bern Moyler, Christopher Sprouse, Eddie Murphy, Gina Knowlin, Glen Owens, Jessica Williams, Joshua Howe, Linda Bryant, Lizbeth Graniela-Matos, Lorenzo Smith, Marc Gallegos, Maria Figueroa, Mary Griffin, Nathan Myers, Noel Urena, Paige Hammond, Peter Son, Rodolfo Chambers, Ronald Maynard, Sabrina Masonforeman, Tanisha Pinkney, Teresa Vreeland, Terrance Banks, Tom Humphreys, and Willie Samuel** who helped with processing the receipts. It has been very hectic during December through February. We are finally back to normal business. We recently had a pizza party for everyone for doing an outstanding job and helping in other areas. Such TERRIFIC Team Work!

Back in January, JBLE received their ISO Certification with Verisys Registrars. I want to take this opportunity to thank **Earl Nichols** who is JBLE Skookum ISO Representative. Earl did a terrific job! I also, want to thank everyone who worked with Earl on ensuring that all of the paperwork was accurate.

Jean Spell | Site Manager | JBLE, VA

JBLM FLEET UPDATE



We've completed some missions, and as always we were ahead of schedule. **Mike Noehl** (Lead) did a great job completing 17th Firs, he and his team worked together performing the tasks the unit asked them to do. Their BDE Commander, Col. Wendland, handed out a few Certificates of Appreciation to our folks who have been there throughout the mission. **Eric Aalmo** (Autoworker), **Ken Ellsworth** (Autoworker) and **Kurt Anderson** (Supply Clerk) were the recipients of the award. They are all outstanding employees who have made Skookum proud.

Thank you and everyone in that shop as you all performed your duties above and beyond. We also ended the 542nd mission lead by **Herb Guches**, he was assisted by Autoworkers **Rolland Bailey** and **Randall Rollis**. All three of these folks performed their jobs above and beyond and also deserve a huge thanks for completing the mission without any problems.



Bob Ratliff | Project Manager | JBLM, WA

Irene Bethune, Accountant, Fort Lee, VA

Nominated by: **Ann Robins**, Quality Control/ Safety Manager, & **Vaughn Taylor**, Safety Specialist, Fort Lee, VA

We would like to recognize Irene Bethune for her excellent support of the SubContractor Safety Program at Fort Lee. Irene exhibits incredible resourcefulness and an innovative spirit that makes achieving difficult tasks and tackling challenging problems easy. Through her efforts, our compliance program has been a resounding success. She is credited with the development of a process that streamlined credentialing, documentation, training requirements and auditing of over 100 subcontractors here at Fort Lee. Her ability to identify and create a system that worked for contractors of all sizes, was remarkable. Our sincere thanks to her for her continued support.

COMMITMENT TO SAFETY CULTURE AWARD WINNER

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Michelle Fedor, Warehouse Specialist, Fort Lee, VA

Nominated by: **Susan Keim**, Engineer Supply Supervisor, Fort Lee, VA

On January 19th Michelle recognized that a fellow employee wasn't feeling well and her quick actions got him the medical attention he needed immediately. Michelle has been with Skookum Fort Lee for five years and has always had an eye out for workplace safety and ensures her co-workers are safe at all times. She is an excellent Warehouse Specialist and I truly appreciate her hard work, her willingness to fill in and help wherever she can, and her dedication to her fellow employees.

Ric Morales, Recycle Baler Assistant, Port Townsend, WA

Nominated by: **Alysa Russell**, Site Manager, Port Townsend, WA

Ric is a true pleasure to work with, no matter what twists and turns the day brings he always welcomes you with a smile and "How are you doing today" and ends with "Have a wonderful day and be safe". He never complains and treats his co-workers and customers with respect. Ric is truly a pleasure to be around - Skookum is lucky to have him on our team!

Kevin Stonestreet, Environmental Lead, NSBOSC, WA

Nominated by: **Scott Smith**, Site Manager, NSBOSC, WA

MARCH PRESIDENT'S EXCELLENCE AWARD WINNERS

Partnerships – Kevin is the new Environmental lead who has quickly galvanized the new 5 person team which supports 15 key environmental programs including HW involving over 100 accumulation sites, Air compliance, underground tanks, 100+ recurring reports, and water spill response (involving 6 boats and 20 personnel). With a gapped Environmental Manager position, he has led the interaction with both internal shops and PWD Environmental Leads. Based on PWD's comments, the Environmental Team's effort has been outstanding and significantly improved from the prior contract – even with 80% new personnel. Moreover, Kevin has been quick to recognize excellent performance from his team and supporting personnel such as the Env P&E.

WSMR COMPLETES ISO-9001:2015

On February 7, 2018 White Sands Missile Range participated in an ISO-9001:2015 3rd party Transition Audit by a QMS Auditor from Verisys. ISO-9001:2015 is a standard that sets the requirements for a quality management system. ISO-9001:2015 specifies requirements for a quality management system when an organization needs to demonstrate its ability to consistently provide products and services that meet customers' and applicable



statutory and regulatory requirements, and aims to enhance customer satisfaction through the effective application of the system, including processes for improvement of the system and the assurance of conformity to customer and applicable statutory and regulatory requirements. Not only do we participate in the 3rd party audit, but we also perform internal audits three times a year. We are happy to announce that we were in compliance and passed for another year.



Kristina Tharpe | Scheduler | WSMR, NM

NOMINATE SOMEONE EXCEPTIONAL TODAY

NEW! We'd like to introduce the new *Exceptional Service to the Field Award*. This will be given to an administrative employee who has demonstrated exceptional customer service to our folks in the field. Home Office Staff, as well as administrative staff on each contract, are eligible for nomination. This new award will be given quarterly and the winner will receive a \$100 prize along with a Skookum Excellence Pin. Winners are announced in the Skookum Skoop Newsletter.

SKOOKUM Contract Services

OUR CORE VALUES

PARTNERSHIPS

We believe in Partnerships that create long term relationships with our customers.

DIVERSITY

We value the Diversity each one of us brings to the team

INTEGRITY

We have the Integrity to do what is right

QUALITY

We are passionate about Quality

COMMITMENT

We have Commitment to our employees, customers and fellow team.

Exceptional Results with Extraordinary People

The Skookum President's Excellence Award is given to an employee who has demonstrated excellence in one or more of our Core Values or exceptional commitment to Skookum's Safety culture. Four winners are chosen every month and awarded with a \$100 prize along with a Skookum Excellence Pin. Winners are announced in the Skookum Skoop Newsletter. Anyone is welcome to nominate a Skookum employee for this award: customers, supervisors, employees, peers, managers, etc.

Get ready for a healthy new you in 2018

The New Year is a new beginning!

Maybe you've already decided to be healthier this year. If so, good for you! If you haven't made any goals, you might want to start thinking about it now. Here are four ways to start making healthy changes in 2018!

1. Have your own reason

Your reason for wanting to change a habit is really important. Maybe you want to eat healthier so you can lose weight. Or, you might want to lower your blood pressure for a healthier heart.

It's not easy to change habits, but taking the time to think about what really matters to you will help you reach your goals.

2. Set goals you can reach

You can set long-term goals or short-term goals to help you make a change. Long-term goals are the "big picture" goals you want to reach in 6 to 12 months. Short-term goals are the small steps you'll take, week by week, to improve your health.



Thinking about what really matters to you will help you reach your goals

3. Prepare for slip ups

What are things that might get in the way of reaching your goal? If you have tried to change a habit before, you might want to think about what helped you and what got in your way.

By thinking about these barriers now, you can plan ahead for how to deal with them if they happen. If you do slip up, try not to get upset. We all slip up. No one is perfect. Instead, see if you can learn from it!

4. Get support

Finding support is key to your success. You might want to get a family member or friend who's aiming for the same goals you are. And, think about getting help from loved ones to keep you going.

And be sure to support yourself! Keep in mind what you want to change, and think about the progress you've made. Give yourself a pep talk and a pat on the back.



Tips for success

- ✓ **Focus on small goals first.**
This will help you reach your larger goals over time.
- ✓ **Write down your goals.**
This will help you remember them, and give you a clearer idea of what you want to achieve.
- ✓ **Focus on one goal at a time.**
By doing this, you're less likely to feel overwhelmed and want to give up.
- ✓ **When you reach a goal, reward yourself!**
Celebrate your success, and then think about setting your next goal.



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